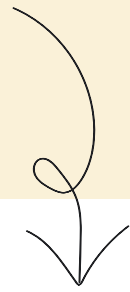
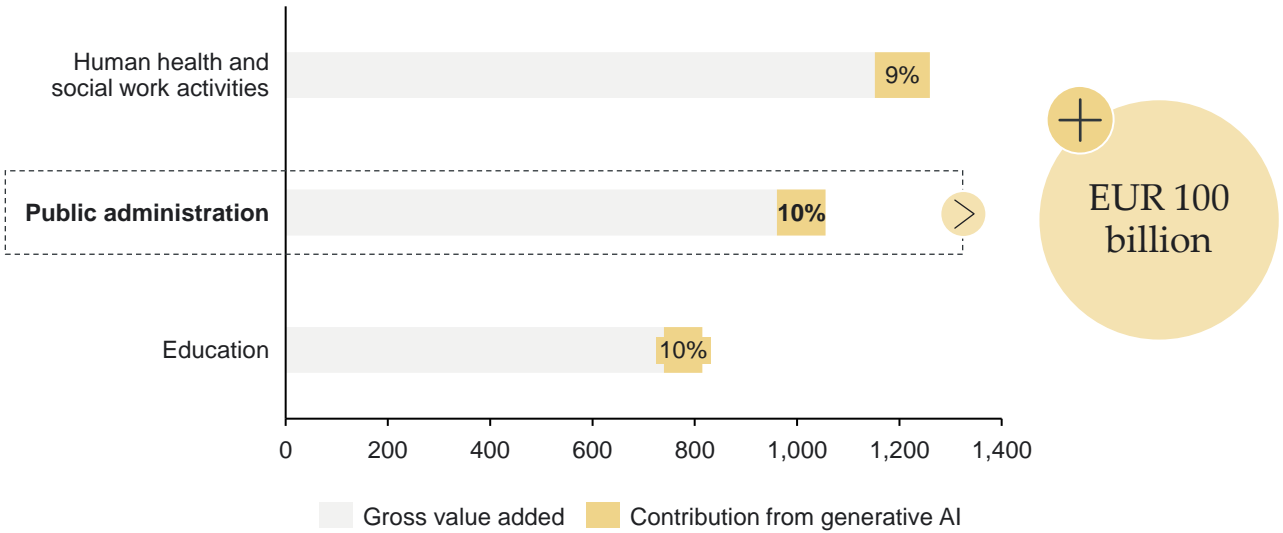


# AI can supercharge Europe's eGovernment ambitions



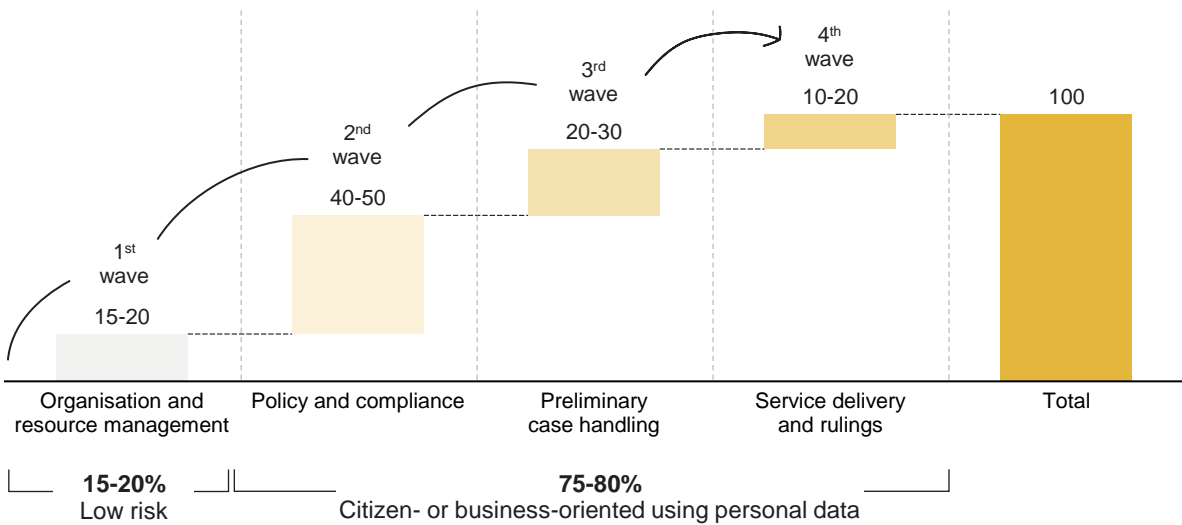
**Public administrations in EU member states could unlock a EUR 100 billion opportunity solely by adopting generative AI for administrative processes**

**Economic potential of generative AI in the public sector in the EU**  
EUR billion at widespread adoption

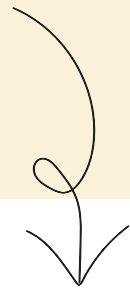


**In pioneering AI adoption, EU member states' governments can begin with low-risk, internally-oriented, use cases that make up 15-20% of the potential**

**Potential value creation from generative AI in public administration in the EU**  
EUR billion at widespread adoption

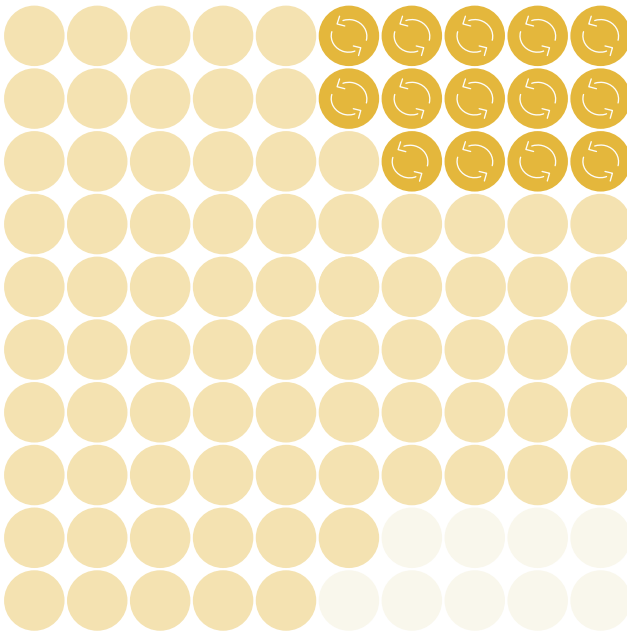


# EU institutions can get 12% more value for money by adopting generative AI



**Most of the 60,000 people employed in the EU institutions have the potential to be complemented by generative AI**

**Potential for using generative AI in EU institutions**  
% of jobs in EU institutions



**14%**  
of public administration jobs have **high** potential for AI use.

**77%**  
of public administration jobs have **medium** potential for AI use.

**9%**  
of public administration jobs have **low** potential for generative AI use.

**12%**  
productivity boost

## Governments need to address critical barriers to enable their public administrations to capture the opportunity of generative AI



### Infrastructure and tools

Secure, efficient, and competitive cloud infrastructure is essential for scaling AI in public administration.



### Smart regulations

AI adoption at scale requires simplified rules and harmonised implementation.



### Data

AI needs data and the ability to combine data from different sources.



### Skills

AI works with humans, and public employees need the skills to work effectively with AI.



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