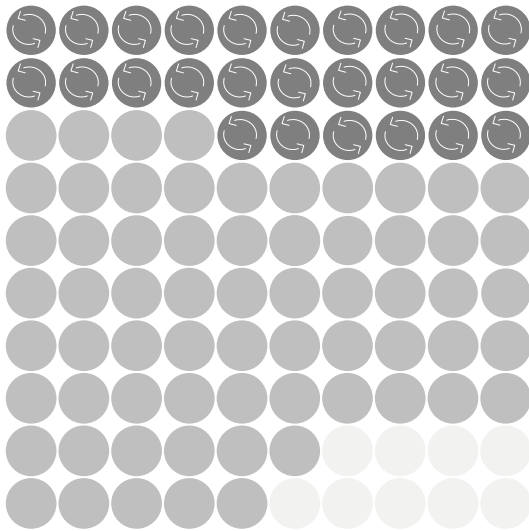


# AI can supercharge Finland's eGovernment ambitions



**Most jobs in the Finnish public administration have the potential to be complemented by generative AI, unlocking 1.4 billion of gross value added with the same resources.**

## Potential for using generative AI in EU institutions % of jobs in EU institutions



**26%**

of public administration jobs have **high** potential for AI use.

**65%**

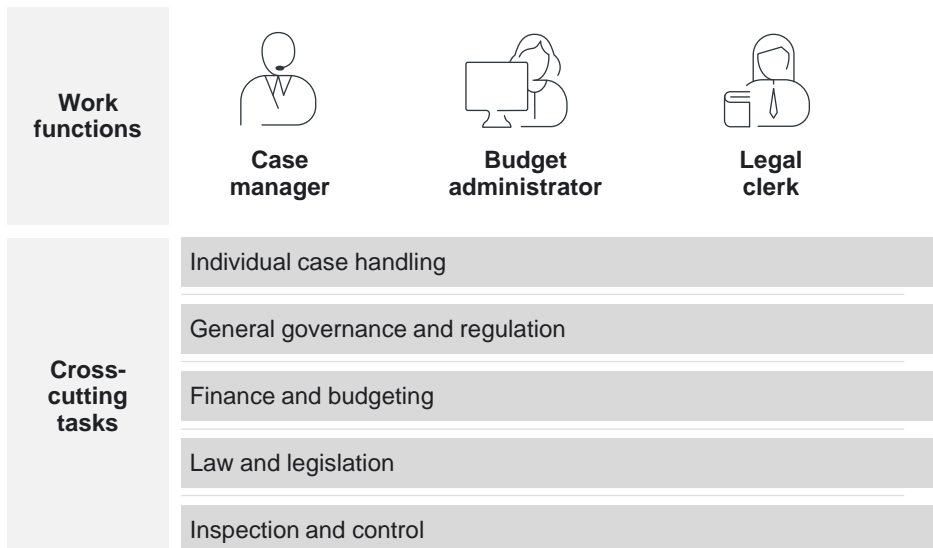
of public administration jobs have **medium** potential for AI use.

**9%**

of public administration jobs have **low** potential for generative AI use.

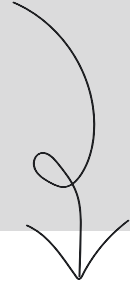
**1.4**  
EUR  
billion

**In Finland, cross-cutting tasks form the foundation of most public administration jobs, with the top five tasks accounting for 85% of the potential.**

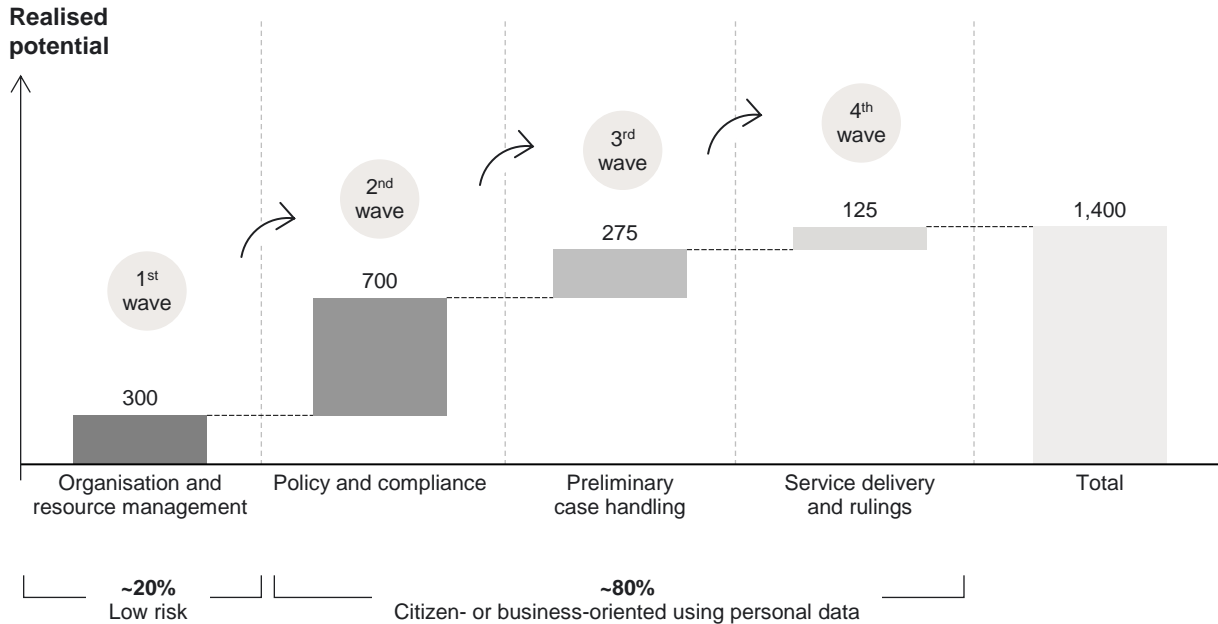


**85%**  
of the  
potential

# Low-risk, internal AI applications constitute 20% of the total potential



## Potential value creation from generative AI in public administration in Finland EUR million at widespread adoption



To realise the AI potential the Finnish government should ...



- > **Think 'task-based'**  
Prioritise cross-cutting tasks to achieve economies of scale while addressing local needs.
- > **Think 'risk-conscious'**  
Begin with low-risk and internally-facing AI solutions.
- > **Think 'impact-oriented'**  
Concentrate on AI applications that reduce the time and hassle of citizens and businesses.
- > **Create cloud clarity**  
Harmonise department policies and mitigate risks through government-wide risk assessments.
- > **Make smart procurement choices**  
Optimise AI and cloud procurement by ensuring flexibility, scalability, and alignment with open standards to avoid vendor lock-in.