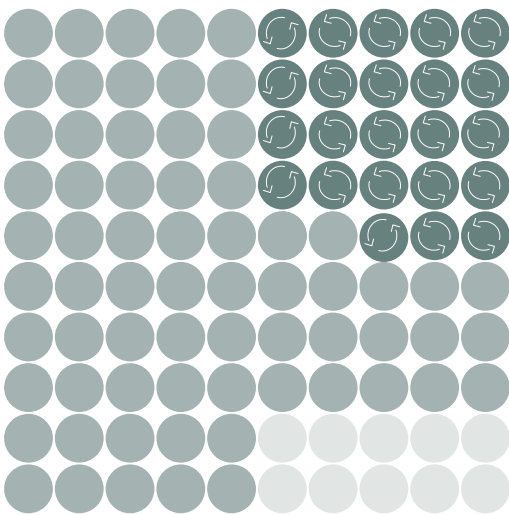


# AI can supercharge the Netherlands' eGovernment ambitions



**Most jobs in the Dutch public administration have the potential to be complemented by generative AI, unlocking EUR 6 billion of gross value added with the same resources.**

**Potential for using generative AI in the Dutch public administration**  
% of jobs in the Dutch public administration



**23%**

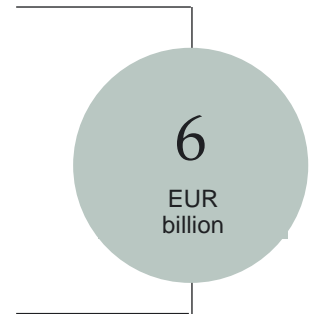
of public administration jobs have **high** potential for AI use.

**67%**

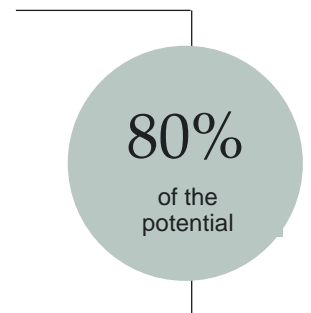
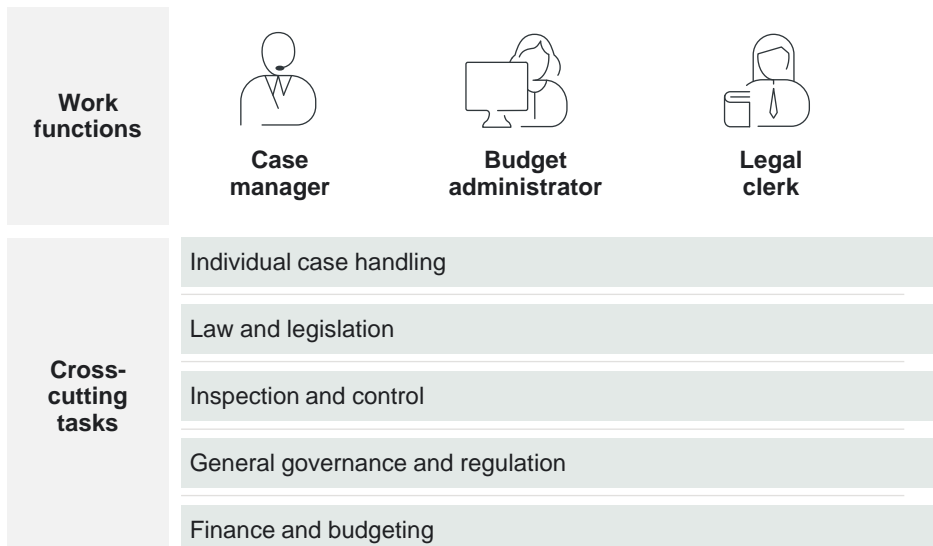
of public administration jobs have **medium** potential for AI use.

**10%**

of public administration jobs have **low** potential for generative AI use.



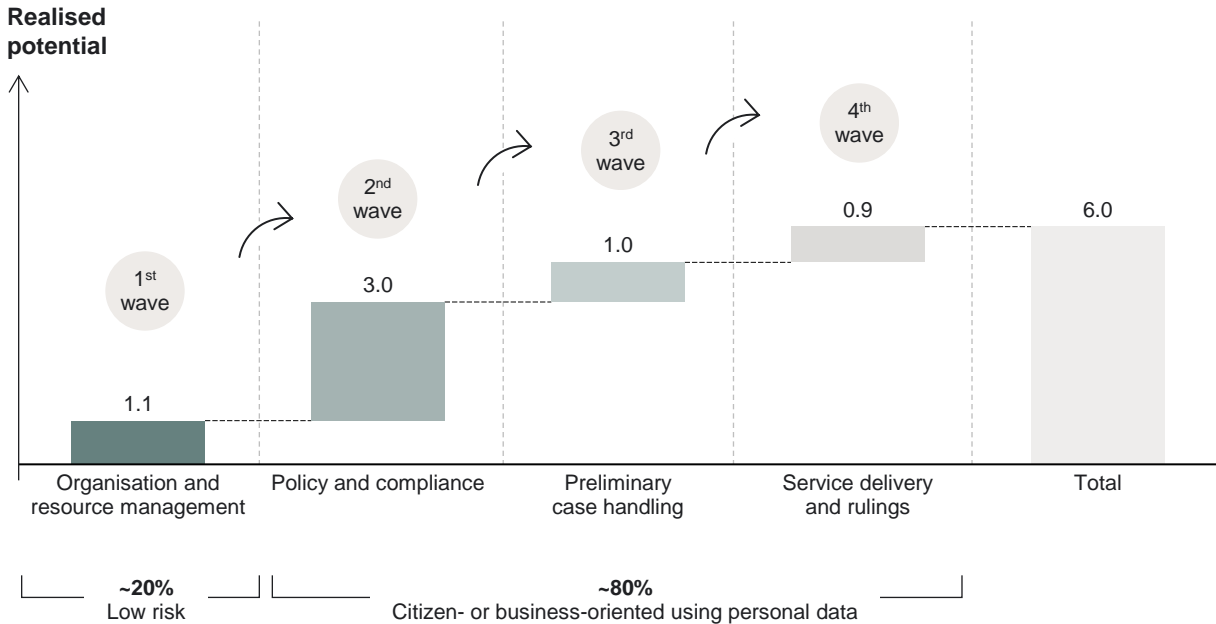
**In the Netherlands, cross-cutting tasks form the foundation of most public administration jobs, with the top five tasks accounting for 80% of the potential.**



# Low-risk, internal AI applications constitute 20% of the total potential



## Potential value creation from generative AI in the Dutch public administration EUR billion at widespread adoption



To realise the AI potential the Dutch government should ...



- **Think 'task-based'**  
Prioritise cross-cutting tasks to achieve economies of scale while addressing local needs.
- **Think 'risk-conscious'**  
Begin with low-risk and internally-facing AI solutions.
- **Think 'impact-oriented'**  
Concentrate on AI applications that reduce the time and hassle of citizens and businesses.
- **Create cloud clarity**  
Harmonise department policies and mitigate risks through government-wide risk assessments.
- **Make smart procurement choices**  
Optimise AI and cloud procurement by ensuring flexibility, scalability, and alignment with open standards to avoid vendor lock-in.