

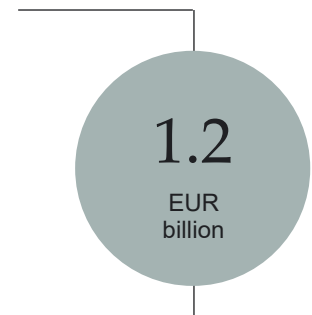
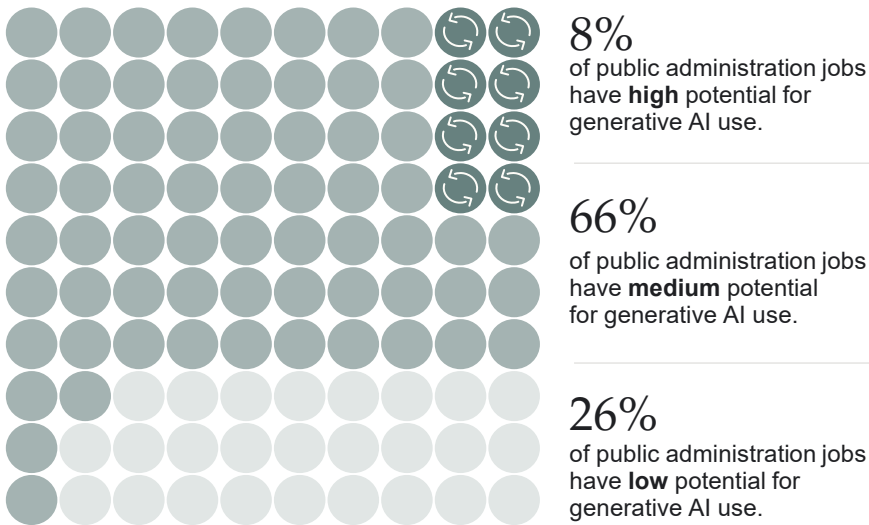
AI can supercharge Portugal's eGovernment ambitions



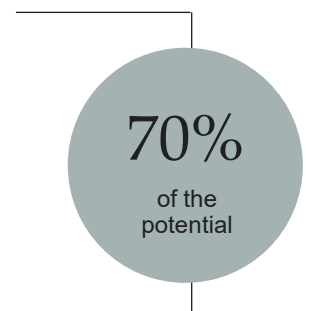
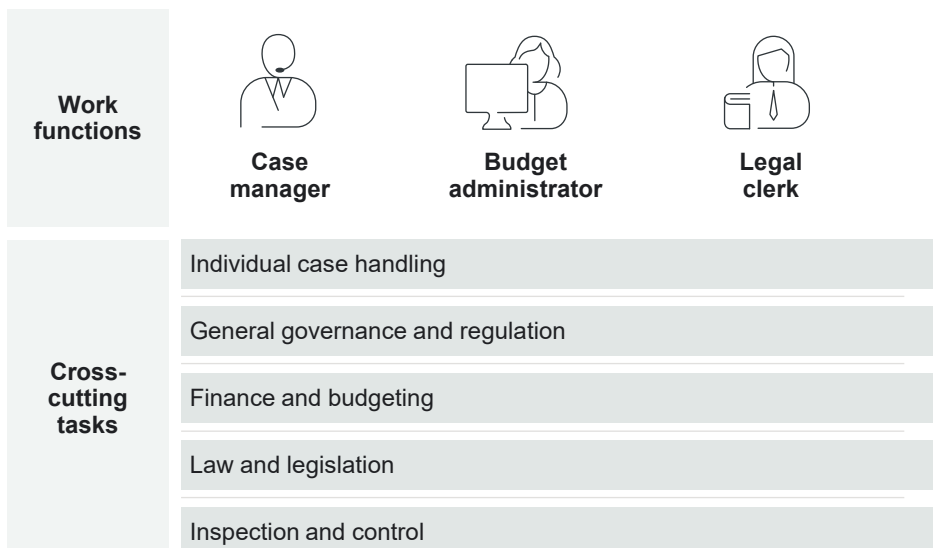
Most jobs in the Portuguese public administration have the potential to be complemented by generative AI, unlocking EUR 1.2 billion of gross value added with the same resources.

Potential for using generative AI in public administration in Portugal

% of jobs in public administration



In Portugal, cross-cutting tasks form the foundation of most public administration jobs, with the top five tasks accounting for 70% of the potential.

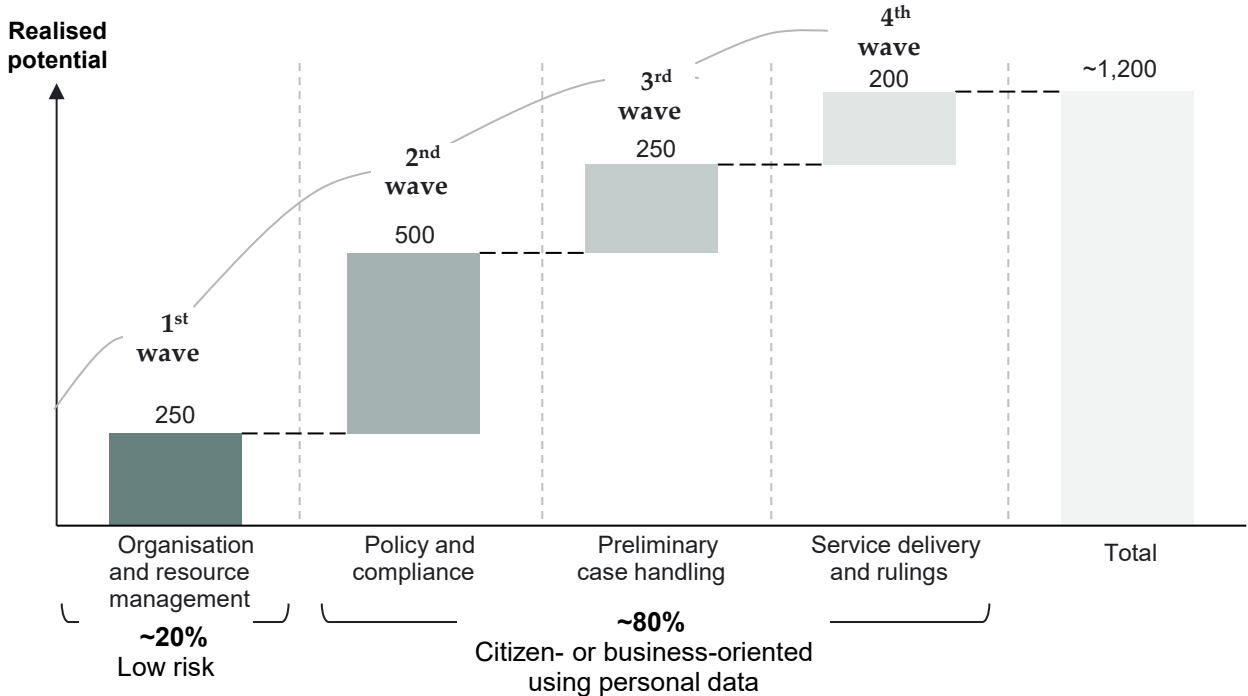


Low-risk, internal AI applications are estimated to constitute 20% of the total potential



Potential value creation from generative AI in public administration in Portugal

EUR million at widespread adoption



To realise the AI potential, the Portuguese government should...



- **Think 'task-based'**
Prioritise cross-cutting tasks to achieve economies of scale while addressing local needs.
- **Think 'risk-conscious'**
Begin with low-risk and internally-facing AI solutions.
- **Think 'impact-oriented'**
Concentrate on AI applications that reduce the time and hassle of citizens and businesses.
- **Create cloud clarity**
Harmonise department policies and mitigate risks through government-wide risk assessments.
- **Make smart procurement choices**
Optimise AI and cloud procurement by ensuring flexibility, scalability, and alignment with open standards to avoid vendor lock-in.