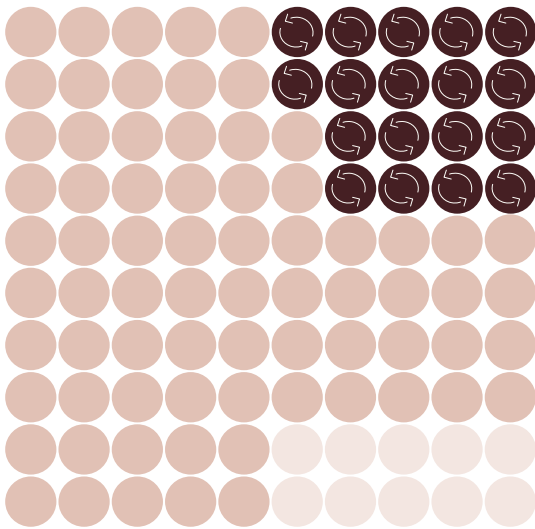


AI can supercharge Poland's eGovernment ambitions



Most jobs in the Polish public administration have the potential to be complemented by generative AI, unlocking PLN 8 billion of gross value added with the same resources.

Potential for using generative AI in Poland
% of jobs in Poland



18%

of public administration jobs have **high** potential for AI use.

72%

of public administration jobs have **medium** potential for AI use.

10%

of public administration jobs have **low** potential for generative AI use.

8

PLN
billion

In Poland, cross-cutting tasks form the foundation of most public administration jobs, with the top five tasks accounting for 80% of the potential.

Work functions	Case manager	Budget administrator	Legal clerk
Cross-cutting tasks	Individual case handling		
	General governance and regulation		
	Finance and budgeting		
	Law and legislation		
	Inspection and control		

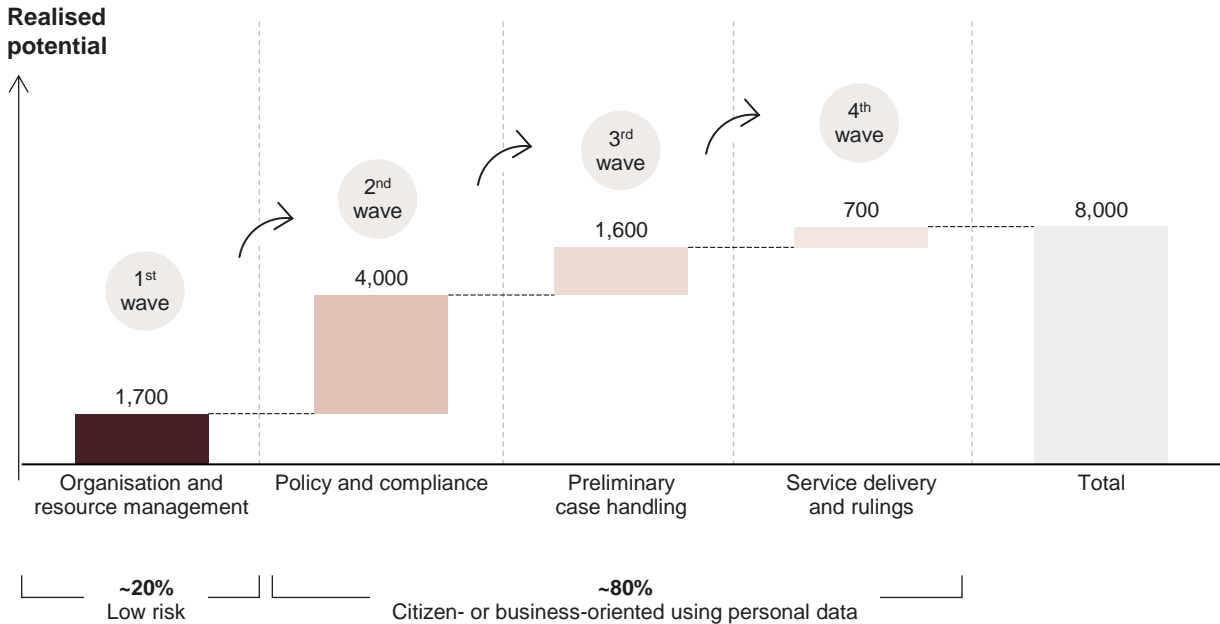
80%

of the
potential

Low-risk, internal AI applications constitute 20% of the total potential



Potential value creation from generative AI in public administration in Poland PLN million at widespread adoption



To realise the AI potential the Polish government should ...



- **Think 'task-based'**
Prioritise cross-cutting tasks to achieve economies of scale while addressing local needs.
- **Think 'risk-conscious'**
Begin with low-risk and internally-facing AI solutions.
- **Think 'impact-oriented'**
Concentrate on AI applications that reduce the time and hassle of citizens and businesses.
- **Create cloud clarity**
Harmonise department policies and mitigate risks through government-wide risk assessments.
- **Make smart procurement choices**
Optimise AI and cloud procurement by ensuring flexibility, scalability, and alignment with open standards to avoid vendor lock-in.