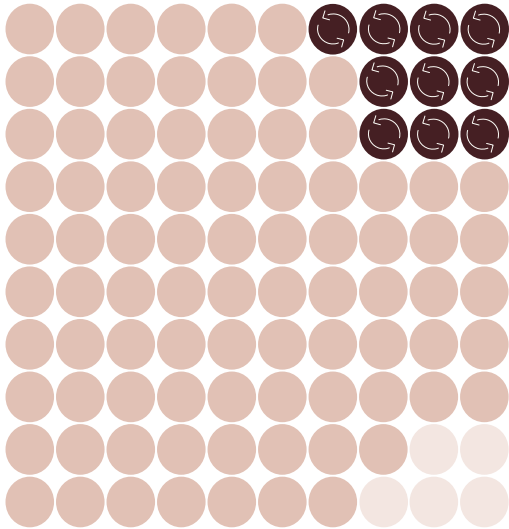


AI can supercharge Norway's eGovernment ambitions



Generative AI has significant potential to enhance productivity in public administration in Norway, creating 10% more value for money equivalent to an annual contribution of NOK 26 billion – a quarter of the transport budget.

Potential for using generative AI in Norway % of jobs in public administration



10%

of public administration jobs have **high** potential for AI use.

85%

of public administration jobs have **medium** potential for AI use.

5%

of public administration jobs have **low** potential for generative AI use.

26

billion
NOK

Corresponding to a quarter of Norway's national transport budget

In Norway, cross-cutting tasks form the foundation of most public administration jobs, with the top five tasks accounting for 80% of the potential.

Work functions	Case manager	Budget administrator	Legal clerk
Cross-cutting tasks	Individual case handling		
	General governance and regulation		
	Finance and budgeting		
	Law and legislation		
	Inspection and control		

75%

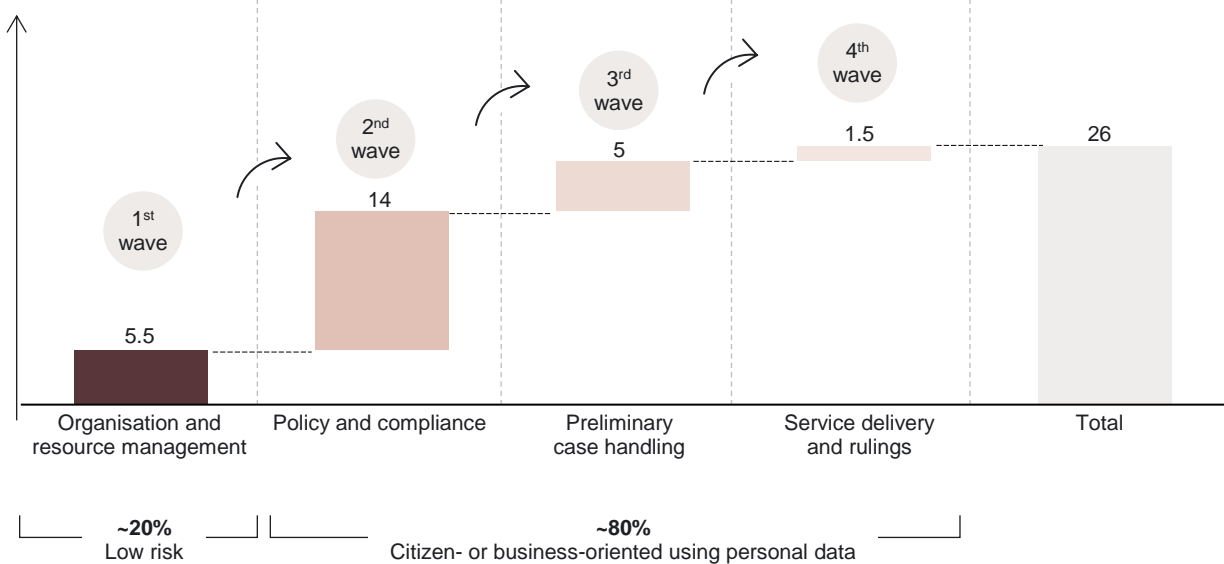
of the
potential

Low-risk, internal AI applications constitute 20% of the total potential



Potential value creation from generative AI in public administration in Norway NOK billion at widespread adoption

Realised potential



To realise the AI potential, the Norwegian government should ...



- **Think 'task-based'**
Prioritise cross-cutting tasks to achieve economies of scale while addressing local needs.
- **Think 'risk-conscious'**
Begin with low-risk and internally-facing AI solutions.
- **Think 'impact-oriented'**
Concentrate on AI applications that reduce the time and hassle of citizens and businesses.
- **Create cloud clarity**
Harmonise department policies and mitigate risks through government-wide risk assessments.
- **Make smart procurement choices**
Optimise AI and cloud procurement by ensuring flexibility, scalability, and alignment with open standards to avoid vendor lock-in.