The economic opportunity of AI in Greece

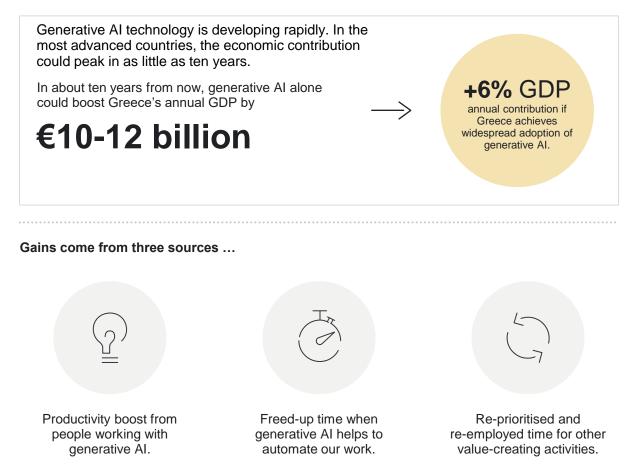
Capturing the next wave of benefits from generative AI

An Implement Consulting Group study commissioned by Google April 2024

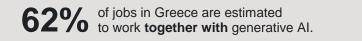
M

Despite a weaker starting point, Greece can still capture huge benefits from AI by investing in skills, promoting innovation and ensuring clear rules.

The economic opportunity

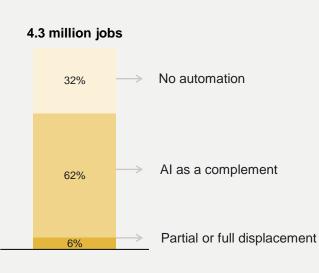


The job implications



Share of jobs exposed to automation by generative AI

% of total employment in Greece



The Greek workforce can benefit from generative Al.

New jobs in the Al-powered economy are expected to replace those lost due to automation, resulting in unchanged employment levels. The highly exposed jobs represent around 10% of the expected future level of job changes in Greece.

The transition is expected to be gradual, allowing workers time to adapt to new tasks and develop new skills.

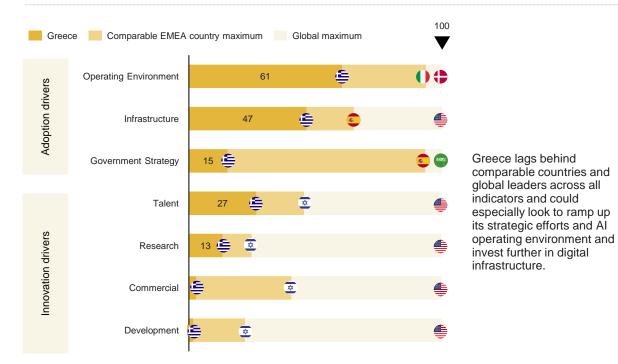
Maximising the gains from generative AI requires accelerated commercial uptake and leveraging and enhancing talent and research

AI readiness in Greece

Greece is lagging behind other comparable EMEA countries on AI adoption drivers ...

Greece's AI capacity according to the Tortoise Global AI Index

Global AI Index, score out of 100 (global leader)



Conclusions and policy implications

A LARGE POTENTIAL

Widespread scenario Generative AI is expected to boost medium-term economic +6%growth in Greece. The 6% annual boost to GDP given a 10-year adoption timeline is lower than in other more digitalised economies.

Maximising the gains from generative AI requires:





Grow R&D by local innovators



... WITH AN UPSIDE

+8%

+1%

Delayed scenario Greece could risk slower adoption, and a five-year delay in adoption reduces the 10-year potential from

Greece could succeed with faster

adoption by leveraging Greek

achieve a bigger boost of 8%.

... AND A RISK

generative AI to only 1%.

Retrain and upskill

workforce

Leapfrogging scenario

talent and knowledge and

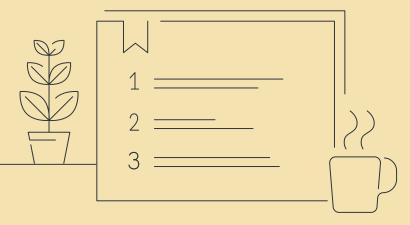
Foreword

Making AI benefit society as a whole requires an adaptive, human-centric and trustworthy approach

Al and the next wave of generative Al have the potential to be the most powerful technology in decades. Responsible Al can help solve global challenges like climate change and access to quality medical care.

Al can make countries more prosperous, productive, innovative, creative and secure. At the same time, there are plenty of pitfalls, paradoxes and tensions that decision-makers will need to navigate.

Al has evolved rapidly with the breakthrough of generative Al in 2022 and its fast adoption in 2023. This report estimates the economic potential of generative Al while recognising the significant economic potential of other types of Al.



Contents

1	Introduction to AI	5
2	Economic opportunities from AI	9
3	Key sectors benefitting from AI	15
4	Job implications of AI	18
5	Al's impact on societal challenges	27
6	AI readiness in Greece	31
7	The way forward to capture the benefits of AI	37
8	Annex	42



01

Introduction to AI

This report covers all types of AI with a particular focus on generative AI.

AI can help humans solve tasks faster and better – and with generative AI, machines can now understand and interact in language, sound and images

Artificial Intelligence (AI)

• Al is a general term for anything that allows computers to carry out human-like behaviours, including rule-based programmes.

Machine Learning (ML)

• ML is a subset of AI where machines do not need to be explicitly programmed. They use algorithms to identify and learn patterns in data, apply that learning and improve themselves to make better and better decisions.

Deep Learning (DL)

- DL is a subset of ML where computers learn in a way that mimics the human brain. In deep learning, machines build layers of knowledge that are increasingly complex.
- These AI models are typically trained on specific data sets and used within a given field or industry.

Bevond email spam

utilised to categorise

patterns in legislative

filtering. Al can be

and recognise

documents.

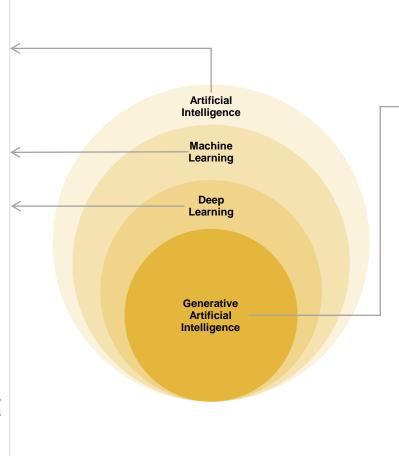
Capabilities include:

Forecasting and prediction

In addition to weather forecasting, similar predictive models are employed in managing warehouse inventories.

Categorisation and Optimisation recognition

When it comes to optimisation, AI not only aids navigation via GPS but also plays a crucial role in enhancing the efficiency of energy consumption in data centres.



Generative Al

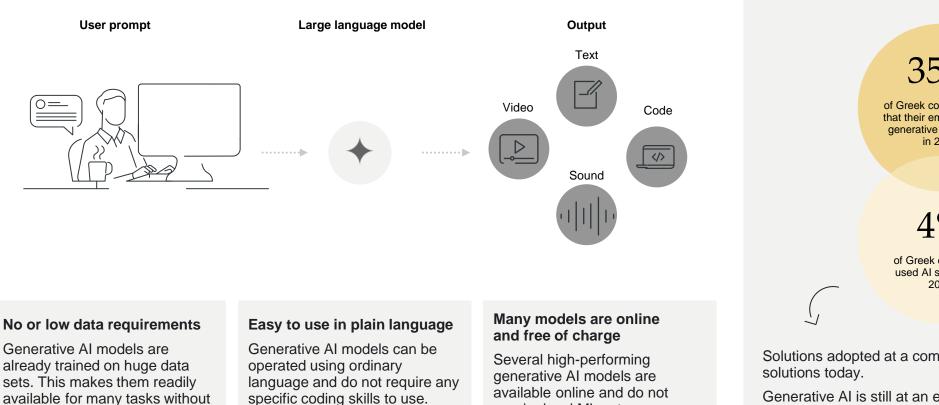
- Generative AI is a new form of AI made publicly available in 2022. It can understand text, code, images, sound and video and can use it to generate or synthesise new content.
- Generative AI models are trained on huge general data sets to gain a general comprehension of text, visuals, code and sound.
- Generative AI can be used generally across almost any field or industry.

New capabilities include:

Create new unique images	Interact with voice and sound	
For example, generating an image of a product that does not yet exist based on user input in natural language.	For example, translating a doctor's memo into a structured text or following up with a customer in writing based on a phone conversation.	
Analyse and revise text and code	Do research and analyse data	
For example, translating text and adapting it to a different target group or translating code between programming languages.	For example, searching the web for relevant information and synthesising conclusions from large data sets.	

Recent developments have increased the capabilities and availability of AI models and have accelerated uptake

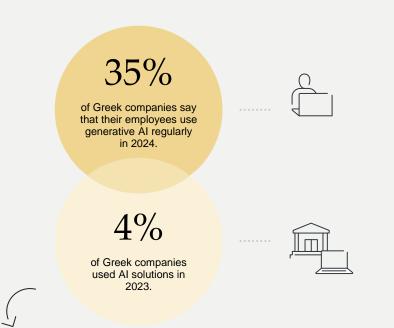
Generative AI models have strong built-in capabilities and are easy to work with ...



require local ML setups or

infrastructure to use.

... and several users have already adopted the technology

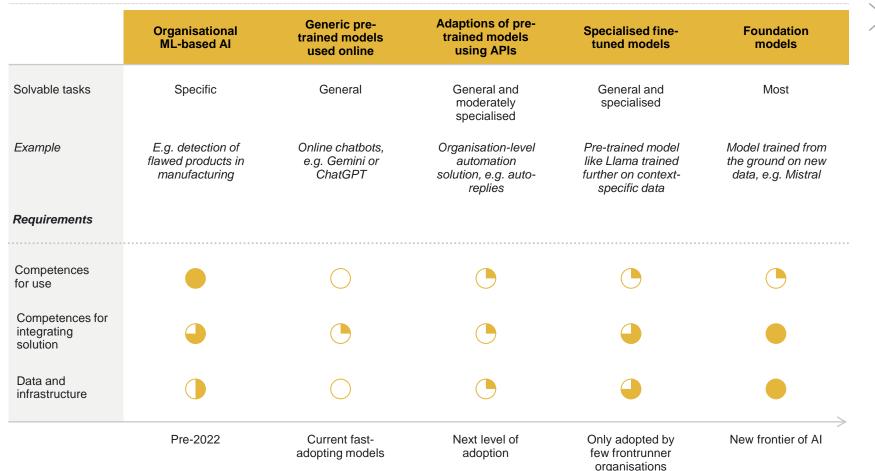


Solutions adopted at a company level are driven by non-generative solutions today.

Generative AI is still at an early stage and is yet to be widely adopted at a company or institution level.

any further data needed.

Al capabilities and requirements by level of development



- Generative AI is still in its early phase using generic pre-trained models.
- Future value creation from AI requires more advanced models than the pre-trained models that are available online today.
- Leveraging the full potential of AI technology requires more advanced and specialised models.
- This requires new organisational skills, more data, more computing power and better infrastructure.

Figure explanation

No requirements

Highest requirements

02

Economic opportunities from AI

The main economic opportunity in Greece arises from humans working together with generative AI.



How to think about

generative AI:

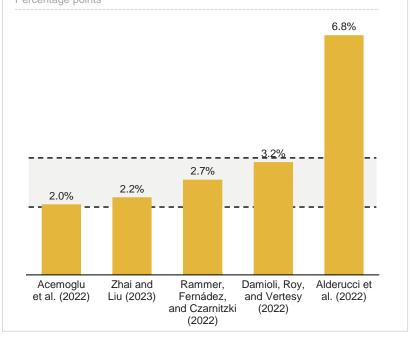
AI has great economic potential which can be further boosted by generative AI

"What would you do if you had 1,000 well-trained interns ready to work for you day and night?"

AI can increase productivity

Academic studies conclude that labour productivity typically increases by 2-3 percentage points per year after firm-level AI adoption. The studies have been carried out on early adopters of AI technology and, as such, cannot be extrapolated to the general effects of AI on productivity.

Growth in labour productivity from Al adoption Percentage points

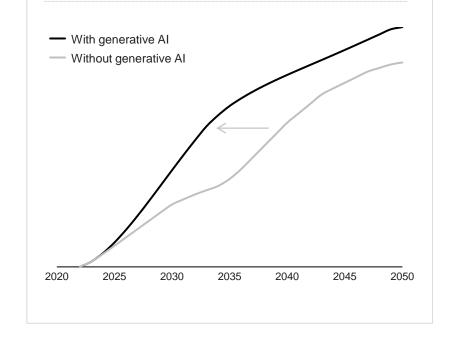


Generative AI advances automation

Generative AI can advance automation by nearly a decade because it is easier to use for individuals and organisations. However, significant uncertainty about adoption rates and speed of realisation of its benefits remain.

Automation potential



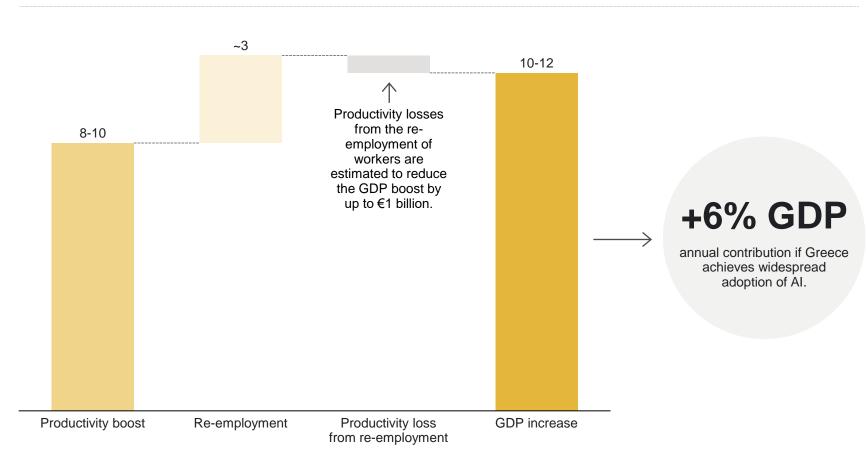


- Al has evolved rapidly with the recent breakthrough of generative Al. Due to its userfriendly nature, generative Al is expected to greatly accelerate the potential of Al to create economic impacts.
- Generative AI is only a part of AI's overall economic potential. Some studies estimate with some uncertainty that generative AI accounts for around one-third of the total effect of AI.
- This report estimates the macroeconomic potential of generative AI while recognising the significant economic potential of other types of AI.

THE ECONOMIC OPPORTUNITY Generative AI could increase Greece's GDP by 6% in ten years

GDP potential of generative AI in Greece

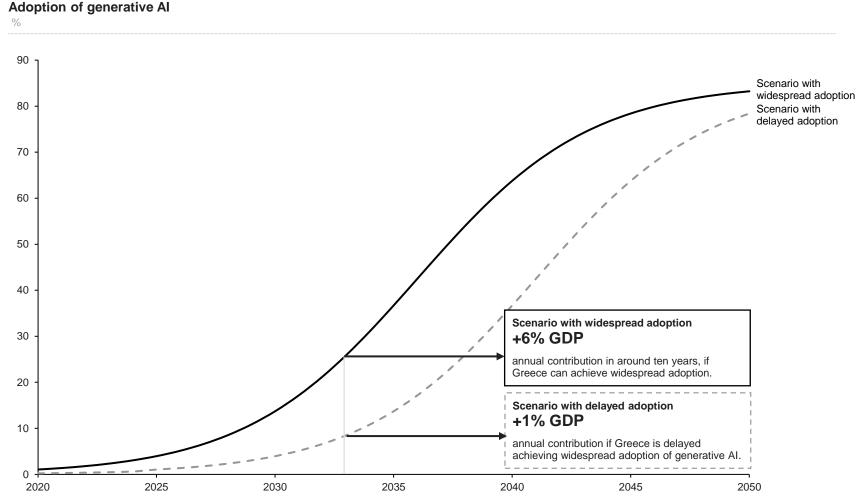
€ billion annual increase from baseline GDP over a ten-year horizon



Note: There is much uncertainty around the capability and adoption timeline of generative AI. The size of the productivity boost depends on the difficulty level of tasks that generative AI will be able to complete and the number of jobs it can automate. GDP is in 2022 levels. The average number of work activities that potentially can be performed by generative AI across all types of tasks for both complemented and highly exposed workers corresponds to 20-25%. Our estimate is the isolated potential of generative AI around ten years from now, when the impact is assumed to peak in leading countries. The estimated boost from generative AI may not be fully additive to GDP trends, as the GDP forecast already assumes a growth contribution from new technologies and generative AI may substitute some of that. Also, the boost from generative AI may be partially offset by an underlying growth slowdown. Source: Implement Economics based on Eurostat, Bureau Fédéral du Plan, O*Net, Briggs and Kodnani (2023a), BNP Paribas (2023), and Dell'Acqua et al. (2023)

- · We estimate a potential increase in GDP of €10-12 billion in around ten years, corresponding to 6% of Greece's GDP.
- The GDP impact over ten years is lower than more advanced economies due to Greece's lower level of AI readiness, which precipitates a slower adoption period.
- · Over a longer horizon, the economic potential of generative AI in Greece is comparable to other more digitally advanced countries (+8% GDP over 10-15 years).
- The dominant impact of generative AI is a productivity boost to the majority of workers (62%) by augmenting their capabilities, quality and efficiency, which is estimated at €8-10 billion in Greece.
- The estimate includes impacts of re-employment of a small share of workers (5%), where generative AI is freeing up a significant share of work for other tasks. This is estimated at around €3 billion in Greece.
- The estimate accounts for the possible productivity loss associated with re-employment to other occupations. This reduces the estimate for Greece by up to €1 billion.
- At its peak, the productivity effect of generative Al in Greece is estimated to be equivalent to 1.2% annually.

A five-year delay in the adoption of generative AI could reduce Greece's potential GDP gains from 6% to 1%



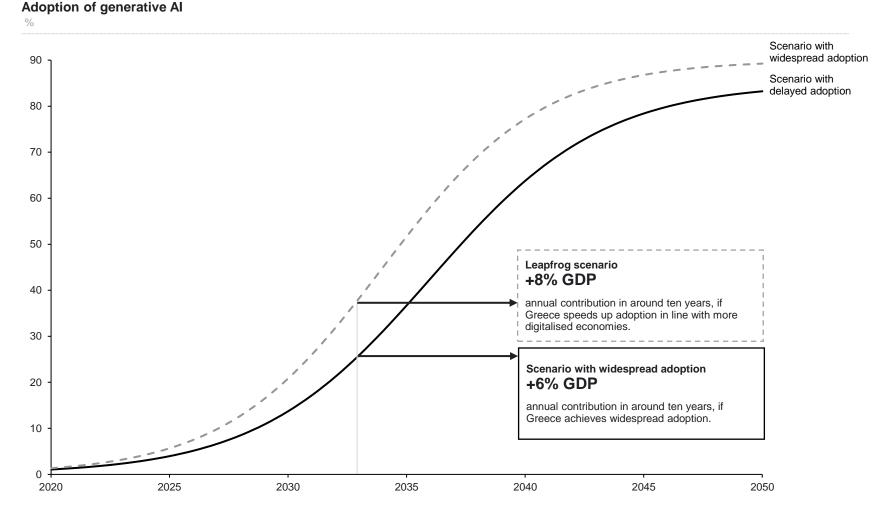
Note: GDP figures are expressed in 2022 levels. The figure shows generative AI adoption expressed as a share of economywide firms exposed to AI automation. The estimate is made for a ten-year adoption period to align with the time-horizon for widespread adoption by the most advanced countries apart from the US. The "widespread adoption" scenario assumes adoption in line with "other developed markets" in Briggs and Kodnani (2023b). Note that the impact of generative AI may take longer than ten years before reaching its peak impact in less digitalised countries such as in Greece.

Source: Implement Economics based on Eurostat, O*Net and Briggs and Kodnani (2023a&b)

Ζ

- Generative AI is a new general-purpose technology and will take time to adopt.
- Our estimate of Greece's GDP potential from generative AI is reliant on the gradual adoption and development of the new AI technology within the next ten years.
- A five-year delay in capturing the benefits of generative AI is estimated to reduce the annual GDP contribution in ten years from 6% (€10-12 billion) to only 1% (\in 1-2 billion).
- Greece can increase the welfare and GDP contribution of generative AI by ensuring that policies are in place to capture the benefits in line with leading countries (see section 6).

A leapfrog scenario could increase Greece's potential from generative AI from 6% to 8%

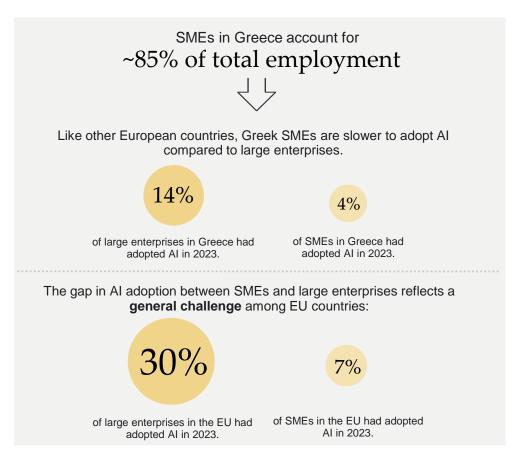


- Compared to other historical technological innovations, generative AI is more user-friendly and easier to adopt.
- This presents a significant opportunity for less digitalised countries to leapfrog development by skipping one generation of technology and going straight to the new generation of generative AI tools.
- To gauge the potential, we consider a *leapfrog scenario* where Greece succeeds in adopting generative AI at the same speed as most digitalised European economies.
- If Greece can capture the benefits of generative AI earlier, the economic potential in ten years is estimated to increase from 6% (€10-12 billion) to 8% (€12-14 billion).
- This scenario only captures part of the leapfrogging potential, as there is also a possibility that generative AI could not only be adopted faster but also provide more powerful boosts to productivity in Greek industries that are lagging behind their more digitalised European peers. This potential positive effect could be significant but is not quantified here.
- Leapfrogging would require a focused effort to significantly elevate key AI drivers in a short timeframe.

Note: GDP figures are expressed in 2022 levels. The figure shows generative AI adoption expressed as a share of economywide firms exposed to AI automation. The estimate is made for a ten-year adoption period to align with the time horizon for widespread adoption by the most advanced countries apart from the US. The "widespread adoption" scenario assumes adoption in line with "advanced emerging markets" while the "leapfrog" scenario assumes adoption in line with "other developed markets" in Briggs and Kodnani (2023b). Source: Implement Economics based on Eurostat, O'Net and Briggs and Kodnani (2023ab).

Generative AI models have the potential to boost SME AI adoption to new levels, but regulatory uncertainty and lack of skills can stand in the way

SMEs lag behind larger corporations on AI adoption



Generative AI could boost SME AI adoption ...



No or low data requirements means that SMEs can readily use generative AI for many tasks without any further work needed



(ر)

Ease of use in plain language means that SMEs can use many generative AI models without the need for coding skills.



Free online availability means that SMEs do not need to invest in new computing power or new infrastructure to use generative AI

... but SME uptake can be slowed down because ...



Lack of broader skills required to fully leverage the potential of new generative AI technologies can hamper uptake.

Regulatory uncertainty around generative AI can increase implementation risks and compliance costs, notably for SMEs lacking in-house legal capabilities.

Note: According to the classification by the European Commission, SMEs are defined as enterprises with 1-249 employees, and large enterprises are defined as enterprises with 250+ employees. The percentage of total employment accounted for by SMEs is based on 2022 data. Source: Implement Economics based on the European Commission and OECD (2024).



03

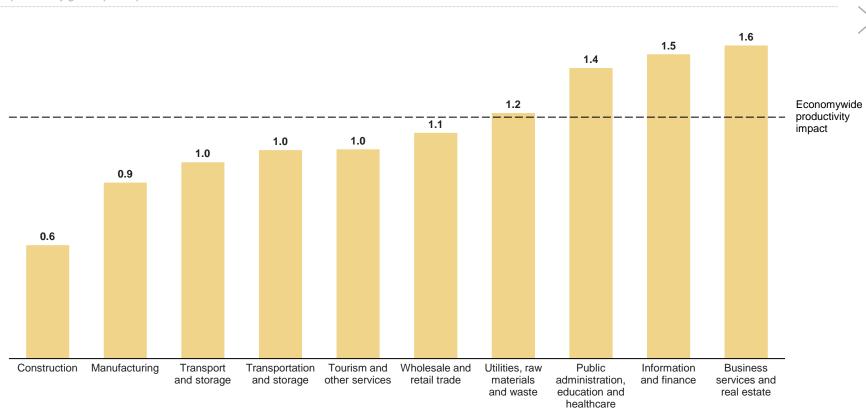
Key sectors benefitting from AI

Some sectors are expected to gain more from generative AI, mostly owing to the types of tasks performed.

AI can boost productivity across all sectors – exceeding historical levels

Productivity boost from generative AI

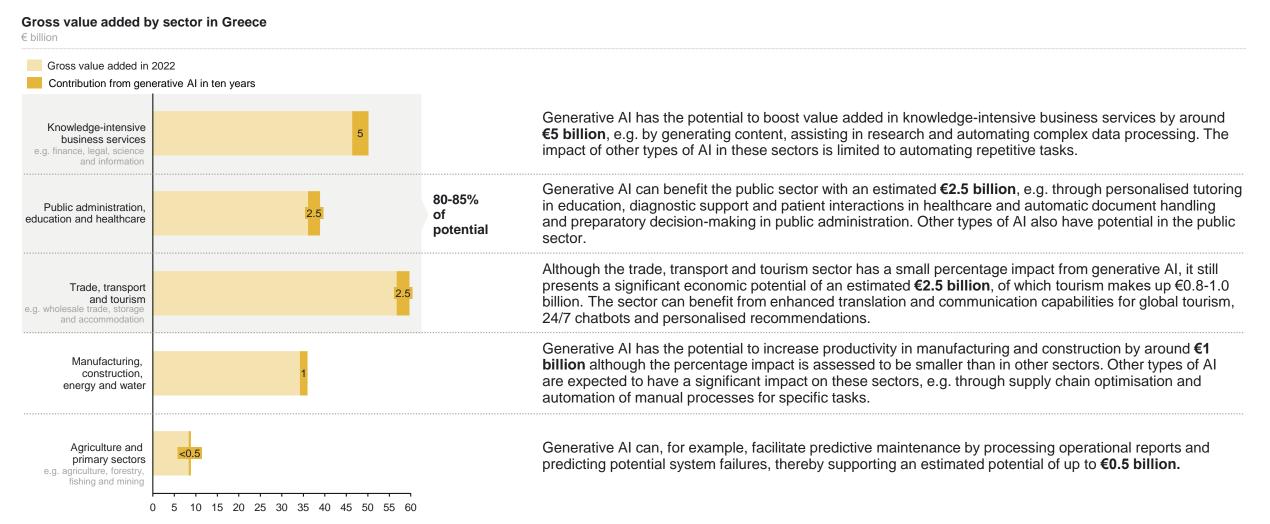
% productivity growth p.a. at peak



- The complementary role of generative AI prevails in most industries, meaning that most occupations are estimated to use AI to augment and improve human capabilities.
- In contrast to past automation, such as robots, generative AI has the ability to boost productivity in the service sector.
- This is estimated to provide a much-needed boost to productivity in Greece, which has been slow in recent years in key sectors, such as services and construction. According to the OECD and the Greek Centre of Planning and Economic Research (KEPE), Greek productivity growth was negative on average in the period 2010-2020 and has only improved in recent years.
- Displacement mainly occurs where administrative and repetitive knowledge-based tasks make up a large part of the work activities.
- Generative AI has the potential to increase annual productivity growth in the tourism sector by 1% at its peak – a significant boost to one of Greece's largest sectors, making up 18% of GDP and employing 800,000 people.

Note: Sectors are aggregated according to NACE categorisation. "Information and finance" is a combination of information, communication, financial and insurance activities. "Tourism and other services" comprises accommodation, food and other services. Labour productivity gains are mapped one-to-one to GDP if total employment (as here) is assumed constant and the capital stock increases to match productivity improvements. The estimates take into account that the growth impact of generative AI may not be fully additive to the current GDP trend. First, AI-related gains may substitute for growth that would otherwise occur in a non-AI baseline. Second, underlying productivity growth has slowed over the past decades. The estimated boost from generative AI may be partially offset by an underlying growth slowdown.

Source: Implement Economics based on Eurostat, OECD, Statista, Centre of Planning and Economic Research, O*Net and Briggs and Kodnani (2023a)



Note: Sectors are aggregated as follows: "Knowledge-intensive business services": NACE sectors J-M. "Public administration, education and healthcare": NACE sectors O-R, U. "Trade, transport and tourism": NACE sectors G-I, N, S-T. "Manufacturing, construction, energy and water": NACE sectors C-F. "Agriculture and primary sectors": NACE sectors A-B. Source: Implement Economics based on Eurostat, O"Net and Briggs and Kodnani (2023a). 04

Job implications of AI

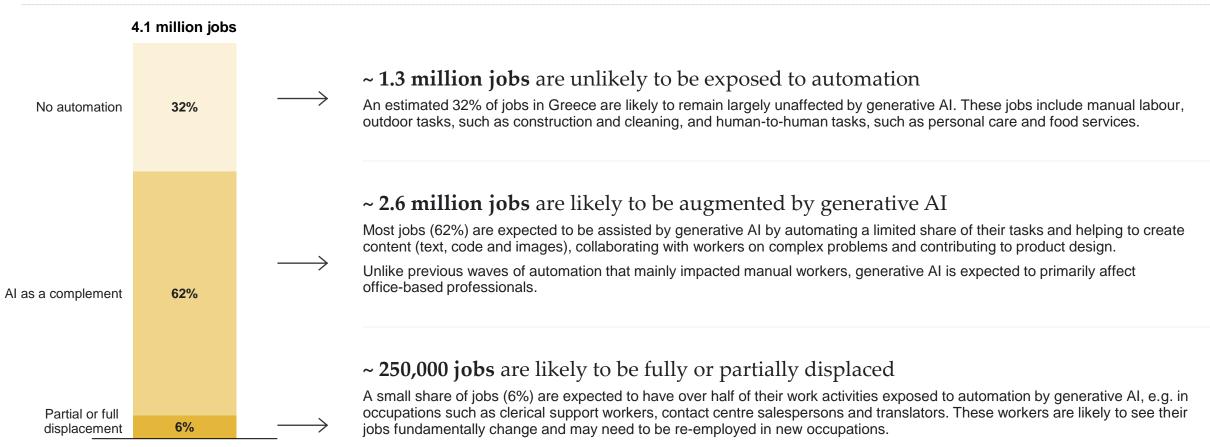
Generative AI will introduce job changes in Greece – the nature and degree of which depend on economic and demographic factors.



Generative AI augments most jobs

Share of jobs exposed to automation by generative AI in Greece

% of total employment in Greece



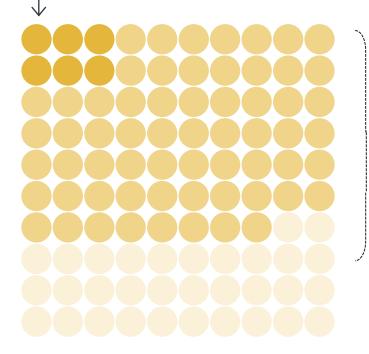
The AI-powered economy is expected to create new jobs and ensure full re-employment of potentially displaced workers

Share of jobs exposed to automation by generative AI in Greece

% of total employment in Greece

Partial or full displacement Al as a complement No automation

6% of Greek jobs are estimated to be highly exposed to generative AI, leading to some job closures.



At the same time, 62% of jobs will see a boost in productivity. This will create new jobs due to:

Increase in general demand for goods and services

With higher GDP growth, the AI-powered economy will demand more labour across a wide range of occupations and skill levels.

New tasks and jobs created

II

Widespread use of AI will also create new jobs such as AI prompt engineers, AI content creators and data trainers – and create jobs we cannot preconceive.

Demand within occupation

III Generative AI will also make highly exposed occupations, such as translators, more efficient, and hence at lower costs, which in turn can increase the demand for those occupations.

Even with accelerated and broad adoption of generative AI over a tenyear period, only around 12,500-25,000 persons in highly exposed jobs are estimated to need re-employment per year, which is small compared to the 200,000 expected future job openings each year towards 2035 according to CEDEFOP (see page 23).

- The job development in Greece over the next decades will depend on a range of factors.
- The isolated impact of generative AI depends on the speed of adoption and the size of the productivity boost relative to the size of the displacement effect for the jobs that are highly exposed to generative AI.
- This report assumes full re-employment of displaced workers over a ten-year horizon. This means no net change in total employment or unemployment.
- This assumption builds on the large size of the productivity boost compared to a relatively small share of displaced jobs. This suggests that the demand for new jobs will be sufficiently strong to create jobs for those exposed.
- Furthermore, economic theory suggests that long-term employment is determined by labour supply and skill mix of the workforce.
- The short-term job impacts will depend, among other things, on the flexibility of the labour market as well as re-training and skilling opportunities for workers.

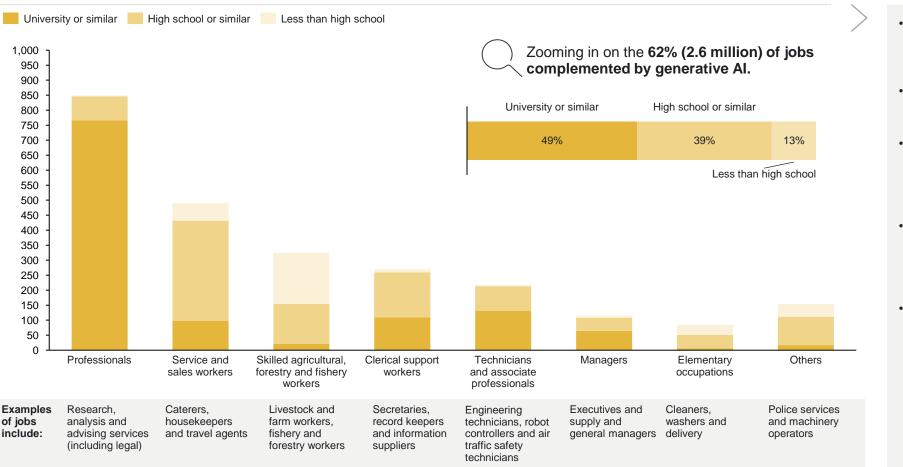
Σ

JOB IMPLICATIONS

2.6 million Greek jobs are expected to be complemented by AI – mainly highly educated professionals

Jobs complemented by generative AI in Greece

Thousand jobs



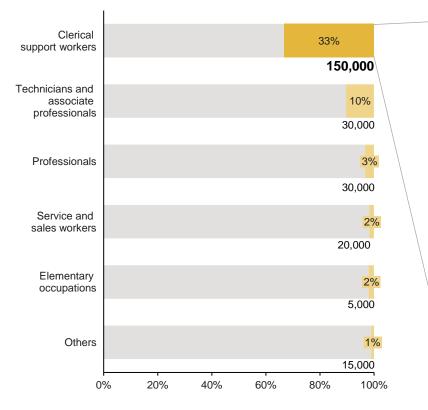
- Generative AI is estimated to augment the capabilities of around 2.6 million jobs in Greece at full adoption and around half of these over a period of 10-15 years.
- Of the complemented workers, 49% are estimated to hold higher educational attainment such as lawyers, scientists and engineers.
- Greece faces a significant challenge with the emigration of highly educated workers seeking opportunities abroad. Tackling this issue will be key to Greece's ability to fully leverage the potential gains of generative AI.
- Generative AI can perform complex cognitive tasks and complement human abilities, creating opportunities for individuals to work with generative AI to create new content and free up time for other tasks.
- Unlike previous waves of automation, generative AI is less relevant in jobs carried out by those with lower levels of educational attainment.

Ξ

Around 250,000 Greek jobs are highly exposed to generative AI, but the AI-powered economy will help create new jobs

Jobs highly exposed to generative AI in Greece

Share of jobs in occupation exposed



Highly exposed jobs in total ~ 250,000

Example: Greek clerical support workers and job transition

Of the 150,000 highly exposed clerical support workers, only around half are assumed to be affected by generative AI over 10-15 years, and all of these are assumed to be employed either outside or within the occupation.

Most are expected to be re-employed in other occupations due to:

Increase in general demand for goods and services due to increased income in the AI-powered economy leading to job opportunities in other sectors.

II New tasks and jobs created, arising from the introduction of generative AL.

A smaller share is expected to be employed within occupation because:

Not all highly exposed workers will be displaced. Some will continue to hold employment with new tasks replacing the exposed tasks.

Increased demand within occupation due to the increase in productivity and lower costs.

The proportions of employment within occupations and in new occupations are uncertain.



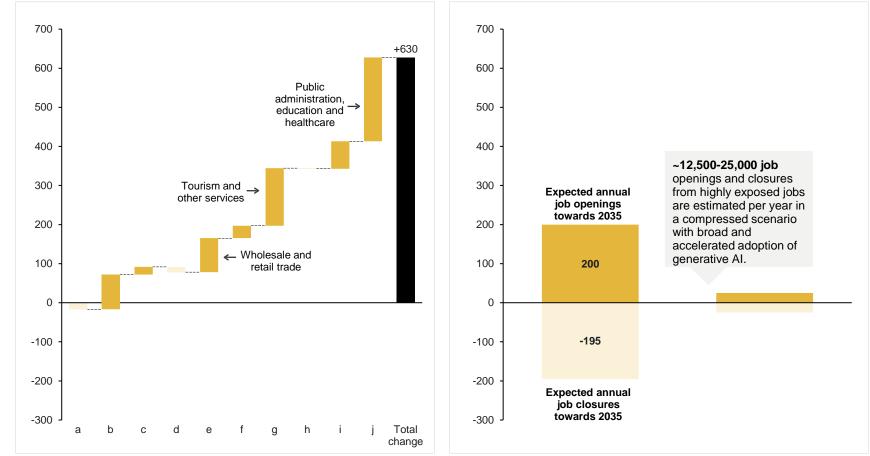
- Around 250,000 jobs in Greece are estimated to be highly exposed to generative AI at full adoption, and around half of these are expected to be affected over a ten-year period.
- This report assumes full re-employment of displaced workers. This means no net change in total employment or unemployment.
- The Greek economy is thus assumed to be able to sustain at least the current level of employment in the coming 10-15 years as also predicted by EU forecasts from CEDEFOP.
- Clerical support workers, technicians and service and sales workers are highly exposed to generative AI and up to a third of these jobs are expected to see significant change.
- The transition is likely to be gradual, allowing workers time to adapt to new tasks and skills.
- Through three channels, the AI-powered economy will gradually lead to new jobs and support employment within the occupation or reemployment in other sectors.
- Historically, worker displacement from automation has been offset by the creation of new jobs, and the emergence of new occupations following technological innovations accounts for the vast majority of long-run employment growth.

Note: Based on Q3 2023 employment data. High exposure to Al does not automatically imply full displacement of all workers in that occupation. In the GDP estimates we conservatively assume low automation potential to avoid over-estimating GDP impacts. In the job exposure and potential displacement assessment, we show the full size of the potential displacement to avoid underestimating the job implications. The size of each re-employment channel is uncertain and depends on how the technology is adopted and the interplay between increased efficiency and how unmet demand translates into increased or decreased employment in various occupations. Source: Implement Economics based on Eurostat, O'Net and Briggs and Kodnani (2023a).

III

Job changes from generative AI are small compared to expected future job openings





Note: a. Agriculture and primary sectors; b. Manufacturing; c. Utilities, raw materials and waste; d. Construction; e. Wholesale and retail trade; f. Transport and storage; g. Tourism and other services; h. Information and finance; i. Business services and retail stade; f. Transport and storage; g. Tourism and other services; h. Information and finance; i. Business services and retail stade; f. Transport and storage; g. Tourism and other services; h. Information and finance; i. Business services and real estate; p. Public administration, education and healthcare. Our GDP estimate makes conservative assumptions about the scope of tasks for generative AI and the speed of adoption as in the base scenario in Briggs-Kodnani (2023a). To avoid underestimating the possible job impacts of generative AI these estimates of the GDP impacts. The *compressed scenario* used to gauge the potential job market implications assumes faster adoption (full adoption over ten years) and/or more broad application of generative AI (as in the Briggs-Kodnani scenario with "more labour displacement").

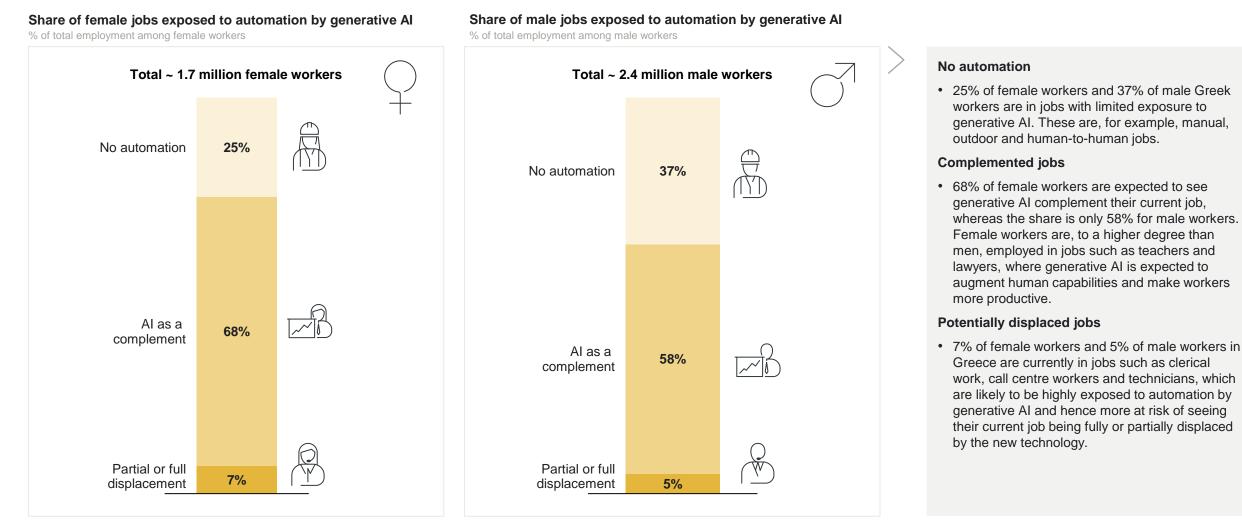
Estimated annual re-employment in Greece from generative AI

Thousand jobs

- The Greek labour market was highly affected by the global financial crisis in 2008. The labour market saw a drastic contraction in the following years, and unemployment increased dramatically

 the aftermath of which is still felt today, with the labour market worse off than it was in 2008.
- However, over the last ten years, the Greek economy has added around 630,000 jobs, and unemployment has fallen significantly. Most sectors have added new jobs, e.g. tourism, retail and the public sector.
- In addition, numerous new jobs are being created and closed every year *within* each sector to adapt to changing needs and demands.
- According to CEDEFOP, the Greek economy is expected to see around 200,000 job openings and 195,000 job closures every year until 2035.
- We estimate that the jobs that are highly exposed to generative AI can lead to 12,500-25,000 annual job openings and closures over a tenyear period. This is around 10% of the expected future annual number of job openings in Greece.
- The labour market effects stemming from generative AI's impact on highly exposed jobs are thus small compared to expected future levels of job changes.

A higher share of female workers are estimated to be affected by generative AI – both in terms of potentially positive and negative impacts



Note: Based on Q3 2023 employment data. In accordance with Briggs and Kodnani (2023), "No automation" are occupations with less than 10% exposure, "AI as a complement" are occupations with 10-49% exposure, "Partial or full displacement" are occupations with sposure of or above 50%. Note that percentages and absolute numbers are rounded. Source: Implement Economics based on Eurostat. O'Net and Briggs and Kodnani (2023).

24

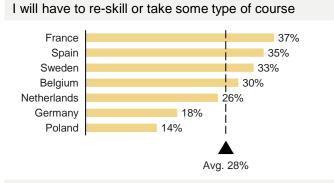
Workers in Greece need a broad set of skills for effective use of generative AI

Multiple skills are needed to leverage generative AI ... Skill needs in the age of AI (incl. both generative and traditional) OECD Type of skills Skills ... Examples Machine learning Specialised AI skills capabilities and knowledge Data analysis and Data science skills visualisation. cloud computing, programming Other cognitive skills Create problem-solving Social skills and Transversal skills management skills Principles of machine Elementary AI knowledge learning Ability to use **Digital skills** computer/smartphone Analytical skills, critical Other cognitive skills thinking and problemsolving Creativity, communication, Transversal skills teamwork, multitasking

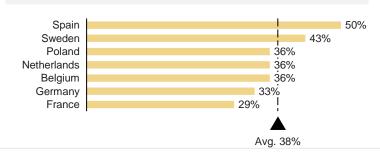
... and European workers express a need for re-skilling

What will you do in the next five years as a result of AI?

% of respondents who are employed and say that AI will slightly or completely transform the way they do their job



I will have to learn how to use AI



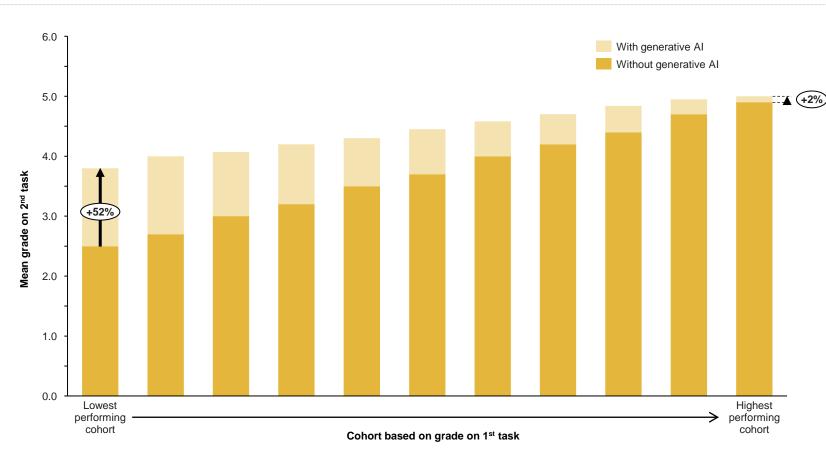
- Generative AI adoption and usage requires limited digital skills relative to earlier advancements in information and communication technology (ICT) due to its ability to understand and interact in language, sound and images on human terms.
- However, fully leveraging generative AI requires skills beyond basic digital skills, i.e. creative, managerial and analytical skills.
- Of the polled European workers indicating that Al will completely or slightly change their job, an average of 28% expect to have to re-skill or take some type of course within the next five years as a result of Al.
- In 2023, 73% of Greek workers had basic digital skills, but it was required in more than 90% of professional roles.
- OECD studies suggest that companies that provide ICT training for their employees on average have 3-5% higher growth in their annual labour productivity.
- The literature highlights that companies that combine technology/ICT adoption with employee training have higher implementation and financial success.

2

Generative AI can help close the skills gap for those with the lowest skill levels

Grades with and without generative AI

Estimated mean grade on 2nd task



- Al requires a broad skill set to reap the benefits. However, Al as a tool can itself augment the performance of human skills.
- Furthermore, generative AI can help close the skills gap by increasing the performance of those with the lowest skill levels.
- An experimental study by Noy and Zhang (2023) tested candidates' writing skills with and without access to generative AI.
- The results showed that, on average, all candidates were able to boost their grades on a written task with the use of generative AI in this case, a large language model.
- The AI augmentation effect was highest among those with the lowest performance on the first task.
- The lowest-performing group increased their average grade by more than 50% when allowed to interact with a large language model, whereas the best-performing group increased performance by 2%.
- This study is an early indication that generative AI has the potential to boost skills for everyone and reduce skill inequalities in the labour market.

05

AI's impact on societal challenges

Al can help with some of Greece's most pressing societal challenges.



Al significantly improves the capabilities to predict, prepare for and respond to environmental impacts

AI has the potential to ...



Improve **prediction capabilities** by forecasting environmental challenges such as wildfires, floods and droughts.



Leverage synthetic data and simulations to **assess environmental impacts**, aiding planning and mitigation efforts.

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Leverage historical data and real-time input to provide **early warnings**, enabling timely evacuations and precautions.



Optimise resource management and response coordination, improving intervention effectiveness during environmental crises.

- The prevalence of local environmental events, such as wildfires, floods and droughts, is intensifying, presenting a critical concern for ecosystems and communities alike.
- Al is a key tool already being used to predict, prevent and mitigate environmental impacts, using predictive analytics to inform effective response strategies.
- The advent of generative AI has expanded the horizons of predictive accuracy and data synthesis, significantly enhancing AI's role in managing environmental impacts.

The European Flood	
wareness System (EFAS)	

- <u>EFAS</u> deploys AI for the analysis of hydrological data and weather predictions to ascertain flood risks in Europe with heightened precision.
- The continuous refinement of predictive models through AI enables more effective strategies for flood preparedness and response by utilising the most current data and historical event analyses.

Google's Wildfire Boundary Map

- <u>Google's Wildfire Boundary Map</u> uses AI to analyse satellite data in real time, providing up-to-date information on the extent of wildfires.
- The AI system also incorporates user reports and data from local authorities to continuously improve the accuracy and timeliness of its wildfire boundary updates.

Norway's Use of AI in Landslide Prediction

- <u>Varsom</u>, Norway's AI-based system for landslide prediction analyses geological data, rainfall records and satellite imagery to identify potential landslide risks.
- By continuously updating AI-based risk models, the system improves the ability to predict landslides, supporting more proactive safety measures and effective evacuation planning.

Al can play a key role in addressing climate change

Greece's gross greenhouse gas emissions, 2021 MtCO₂e

CRF indirect CO2)



Decarbonisation initiatives enabled by AI and other digital technologies (non-exhaustive)

waste • Efficiency • Smart factory with • Electric cars yans buses • Expansion of renewable energy	Buildings and	d Agriculture	Manufacturing	Domestic transport	Energy supply
 Smart buildings Transition to heat pumps Improved energy efficiency Changes in Change	waste Smart buildir Transition to heat pumps Improved energy 	 Efficiency improvements from precision farming Reduced food waste 	Smart factory with AI systems Efficiency improvements Electrification of	 Electric cars, vans, buses and small trucks Efficient and eco-friendly driving Reduced travel by use of digital tools (working from 	 Expansion of renewable energy Electrification Smart grid

Note: Data on net greenhouse gas emissions and removals sent by countries to UNFCCC and the EU Greenhouse Gas Monitoring Mechanism (EU Member States). This data set reflects the GHG inventory data for 2021 as reported under the United Nations Framework Convention for Climate Change. CRF inventory categories: Energy supply: CRF 1A1 (energy industries) + 1B (fugitives); Industry and manufacturing: CRF 1A2 (manufacturing industries and construction) + CRF 2 (industrial processes and product use); Domestic transport: CRF 1.A.3; Residential and commercial: CRF 1A4a (commercial) + CRF 1A4b (residential); Agriculture: CRF 1A4c (agriculture, forestry and fishing) + CRF 3 (agriculture); Waste: CRF 5 (waste); LULUCF): CRF 4 (LULCF); Other combustion (CRF1A5a + CRF1A5b + Greece has set a target to achieve carbon neutrality by 2050. Al and other digital solutions are expected to play a key enabling role in achieving these targets.

- Al and other digital technologies can play a significant role in decarbonising the energy sector by supporting the transition to flexible energy utilisation and smart grids.
- Large gains also arise from facilitating the electrification of vehicles, where AI and other digital solutions are crucial to optimising the charging of EVs, providing a cleaner and cheaper solution for consumers.
- In manufacturing, AI and other digital solutions can help optimise energy efficiencies as well as reduce overproduction by more accurately forecasting demand.
- Agricultural emissions can also be reduced by AI and other digital solutions, where machine learning algorithms allow precision farming practices that are more eco-friendly and reduce consumption of, for example, fertilisers.
- Al and other digital solutions, e.g. Google's <u>Environmental Insights Explorer</u>, can also improve emissions tracking capabilities, enabling the optimisation of city planning to reduce emissions.

AI can free up resources in the Greek healthcare sector and improve patient treatment

Greece is one of the most rapidly ageing countries in the world. By 2050, it is projected that approximately one-third of the country's population will be over the age of 65.

Due to these demographic factors, Greece is challenged in its capacity to sustainably deliver high-quality care and address the evolving needs of its population.

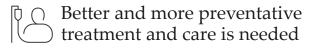
Greece also has some of the highest inpatient care costs in the EU, coupled with low spending on preventative care, which puts pressure on both long-term health budgets and health outcomes.

Healthcare is identified as a focal policy focus area in the <u>Greek National Strategy for AI</u> (2020). Among other use cases, the strategy recognises the role of AI and other digital tools in relieving workforce pressures.

Al also shows promise in optimising Greece's inpatient services, cutting costs on inpatient care, and facilitating opportunities for greater preventive healthcare.



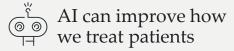
- The number of doctors in Greece has grown over the last two decades and is far above the EU average. However, the vast majority of these doctors are specialists, with general practitioners (GPs) accounting for only 6% of all doctors.
- The shortage of GPs puts pressure on primary care.
- The scarcity in critical resources also leads to lower quality services, incl. longer wait times and overworked professionals.



- An ageing population requires more healthcare services and specialised care.
- Growing living standards drive up societal expectations for healthcare services especially related to preventative health measures.
- Chronic diseases are becoming more challenging and rare diseases more common.

AI can help free up resources and alleviate bottlenecks

- Automation of tasks in healthcare administration, e.g. appointment scheduling.
- Faster screening and decisions by physicians.
- Recording and synthesising appointment notes, referral information and care plans.
- · Enabling physicians to undertake remote consultations.



- Analysis and enhancement of medical images and earlier and more accurate detection of diseases and injuries.
- Improved detection of complex and rare diseases with training data sets and smarter diagnostic tools.
- Prediction of individual treatment response by analysing different patient data.
- Development of targeted therapies.
- Remote monitoring via wearable devices and sensors, faster identification of health issues and accidents.



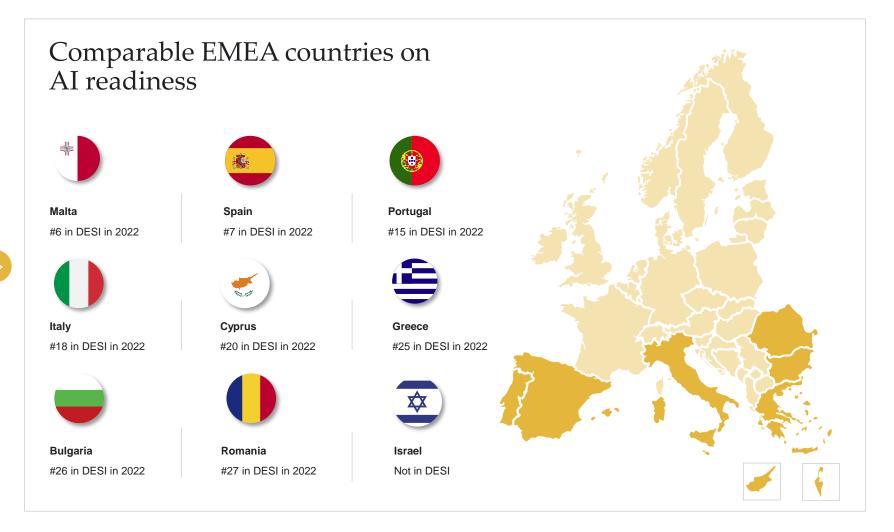
06

AI readiness in Greece

Greece's capacity to leverage the potential of AI can be evaluated based on several factors and compared to European and global frontrunners. Ξ

In assessing Greece's AI readiness, we compare with other comparable EMEA countries

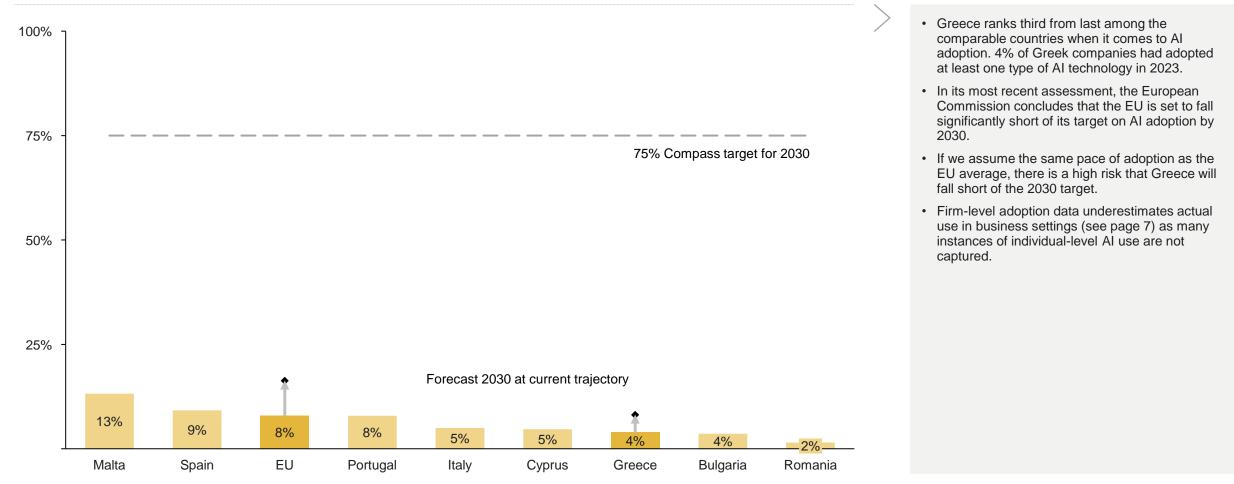
- In assessing Greece's AI readiness, we can compare Greece to a comparable group of economies, namely Portugal, Italy, Spain, Bulgaria, Israel, Cyprus, Malta and Romania.
- Big, digitally advanced economies, such as the United States, have an advantage when it comes to scale, i.e. absolute AI capacity, including the amount of commercial activity, availability of funding and volume of R&D.
- Common indicators, such as the Tortoise Global Al Index, compound both scale and intensity (Al capacity relative to population or GDP).
- As a small country, Greece cannot compete on scale on, for example, the absolute amount of Alrelated R&D investment. Greece will be dependent on EU-wide initiatives.
- Therefore, Greece should work towards EU-level initiatives, especially in the areas of R&D investment, regulation and digital infrastructure.



Greek enterprises should seek to accelerate AI uptake to unlock the economic potential of AI

Adoption of AI in 2023

% of enterprises using at least one type of AI technology

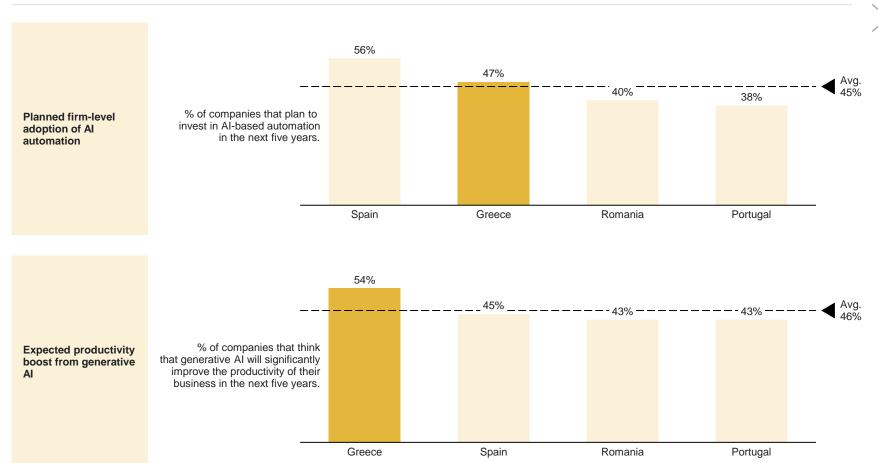


Note: Current adoption is from 2023 and includes enterprises with ten or more employees, excluding financial services. Forecast for 2030 is based on European Commission-forecasted AI adoption. Source: Implement Economics based on European Commission and Deloitte.

New survey data points to accelerated adoption but not enough to reach full potential

Survey responses from companies on their five-year outlook on generative AI

% weighted average of enterprises, 2024



- According to survey data by Public First, 47% of companies in Greece claim that they plan to invest in AI-based automation in the next five years, which is slightly higher than the average for comparable countries.
- 54% of Greek companies anticipate significant productivity impacts on their business in the next five years, which again surpasses the average of comparable countries.
- While this generally suggests a fast pace of adoption, AI adoption is still in an early phase, and more complementary innovations, investments and commercial ventures in AI are needed to capture its full economic potential.

Note: Public First survey conducted in Q1 2024 for Greece and in summer 2023 for Spain, Romania and Portugal. Nationally representative consumer and business polling. The average across the comparable countries is computed as an arithmetic mean. Source: Implement Economics based on Public First country surveys.

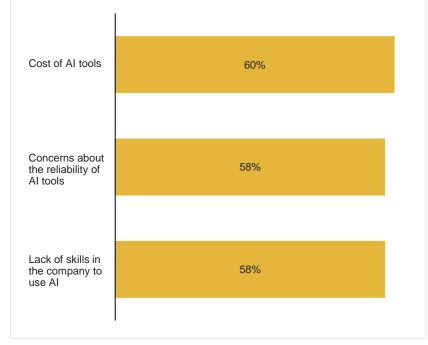
34

60% of Greek companies point to costs as a barrier to AI adoption, and 31% recognise the need for upskilling in AI strategy and implementation to leverage its full potential

Greek companies see costs, reliability and lack of skills as the main barriers to AI adoption

What are the barriers to your business making more use of AI?

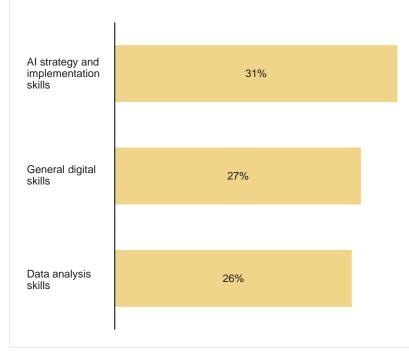
% weighted average of enterprises, 2024



Greek companies believe that they need more specific skills to fully leverage AI's potential

What skills would you say your business needs more of to take full advantage of AI?

% weighted average of enterprises, 2024



- Polling conducted by Public First shows that 60% of Greek companies see the cost of AI tools as a barrier to AI adoption. Furthermore, 58% of Greek companies identify concerns about the reliability of AI tools and lack of internal skills as additional barriers.
- 31% of Greek companies believe that they need better AI strategy and implementation skills to take full advantage of AI. Greek companies also cite a greater need for general digital skills and data analysis skills.
- Another <u>survey</u> by Deloitte (a consultancy company) on firm-level AI adoption in Greece points to regulatory uncertainty, security issues and a lack of internal skills and knowledge about the applicability of AI tools as the biggest obstacles to AI adoption.

Greece is at a relatively weak starting point and will need to increase its strategic efforts, investing in skills and innovation to capture the economic opportunity of AI

Greece's AI capacity according to the Tortoise Global AI Index

Global Al Index, score out of 100 (global leader)



- Greece lags behind comparable countries in foundational AI adoption drivers, and could benefit from stronger strategies, improvements in its data and AI operating environment and further investments in digital infrastructure.
- Additionally, more specialised AI applications and the realisation of full productivity gains will require a cohesive and competitive innovation ecosystem that is conducive to development and commercial uptake.
- Similar to comparable countries, Greece lags globally when it comes to attracting and developing Al-related talent and skills.
- However, the substantial pool of Greek talent residing abroad presents a special opportunity for Greece to quickly boost their talent base.
- Likewise, a significant amount of high-quality AI research is being published by Greek researchers at foreign universities. Activating this pool of knowledge could also fast-track complementary AI innovations and investments in Greece and bring leading research from, for example, the US.
- All in all, there are both risks and opportunities for Greece. To maximise the opportunities, Greece would need to ramp up its strategic focus, invest in skills and support a rapid diffusion of the newest Al innovations.

Note: The Global AI Index looks at seven sub-pillars for AI capacity: talent (availability of skilled practitioners in AI solutions, including IT and STEM graduates, data scientists, AI professionals etc.), infrastructure (download speed, supercomputing capabilities etc.), operating environment (regulation, cybersecurity etc.), research (AI publications and citations etc.), development (fundamental platforms and algorithms etc.), government strategy (national funding commitments to AI etc.) and commercial ventures (AI start-up activity, investments etc.). Only 6 of the 9 comparable countries are represented in the index.

Source: Implement Economics based on Tortoise Media and Greek National Productivity Board.

2

07

The way forward to capture the benefits of AI

Greece can consider several choices to capture the benefits and navigate the dilemmas of AI.



Policy CHOICES Potentials, pitfalls and paradoxes

Artificial intelligence (AI) has the potential to be the most powerful technology in decades

- Al enables us to do things better and work more efficiently. It also enables us to do better things. With AI, we can focus on the best parts of our jobs and leave the rest to AI. Yet, AI is still in its infancy and how it is applied is highly uncertain.
- To make AI benefit humans and society as a whole will require pursuing the potentials, avoiding the pitfalls and navigating the paradoxes.

- The future of AI should *not* be reduced to a simple one-dimensional question: Should we have more AI or less AI — or even ban AI?
- Al is not a fixed thing with a predetermined future that can come quickly or slowly. Al is new, **uncertain** and malleable and will require wise choices by all stakeholders across business, governments and civil society.

Potentials

- The estimated economic potential assumes **widespread adoption** of generative AI within ten years.
- The estimate includes both narrow **labour-saving** impacts and broader **value-creating** impacts that enable workers to do something novel or powerful.
- It assumes that AI lives up to its promise of being the most radical **technological breakthrough** in decades.
- Moreover, we estimate that AI will complement the majority of workers and free up time to spend on non-routine, creative and inventive tasks.
- The result is an economy not simply at a higher level of productivity, but at a **permanently higher growth rate**.

- Displaced workers might end up in **less productive jobs** (than already assumed).
- Al may end up being **less promising** or less ready to bring to market than initially hoped.

Pitfalls

- Time to market may be **challenged by a legal regime** not designed for AI.
- Companies may miss out on the benefits of AI due to a lack of competences or failure to change organisations and habits.
- National regulators, driven by any number of concerns, may impose strict regulations that slow the speed of AI development.
- **Regulatory uncertainty** and lack of clarity on future rules may delay the uptake.

- How can policies encourage the types of AI that complement human labour and best prepare those at risk of losing a job to AI?
- What choices will encourage the development of AI that companies of all sizes can access instead of just the largest ones?

Paradoxes

- What kind of investment in AI research and development might unleash the most interesting new ideas, innovations and applications in support of overall societal value?
- What kind of high-performance computer infrastructure is needed to power the new technology, and how is that best provided?

Unlocking the AI opportunity by creating trust and preserving the incentive to invest

The benefits of new waves of technology do not come automatically. As with past waves of technology, it takes time for people to trust the technology. Regulators across the world are set to ensure the safety of the technology while achieving its benefits. The EU's <u>AI Act</u> aims to lead on this. In the urgent efforts to achieve broad-based trust, regulators may create fragmentation, misalignment and uncertainty about future rules, which can hamper investment and adoption.

Developers and early technology adopters will need clarity on future rules. Clarity is needed regarding, for example, the requirements for transparency in the functioning of the generative AI models, the data used to train them, issues of bias and fairness, potential intellectual property issues, possible privacy violations as well as security concerns.

To navigate these choices, this report offers five perspectives:

Enable innovation and invest in AI research and development	Create a conducive and aligned AI regulation	Promote widespread adoption and universal accessibility	Build human capital and an AI-empowered workforce	Invest in AI infrastructure and compute power
 Invest in long-term public AI research and encourage private investment in basic and applied research at national and EU level. Foster industry, government and university innovation partnerships to undertake precommercial AI research projects. Support innovation on top of already developed foundational models and findings, e.g. by leveraging the new EU AI innovation package. Make AI tools available to entrepreneurs and scientists so they can use AI in support of other discoveries and innovations. Support international research collaboration, technology transfer and international movement of researchers. 	 Avoid siloed approaches to Al regulation to minimise the risk of misalignment and fragmentation by increased international cooperation. Ensure copyright rules that support innovation and creativity and preserve the incentive to generate new content. Adopt a risk-based approach to Al regulation to provide clarity to developers, adopters and users about which uses are disallowed. Encourage privacy and security principles so that individuals' personal data is safeguarded. 	 Promote widespread adoption and universal accessibility by helping governments, small businesses and all sectors of the economy adopt and use AI. Lead with the public sector adoption of AI solutions, which may require overcoming procurement roadblocks that often appear when public entities aim to adopt new technologies. Create a national strategy to spur AI adoption across all industries and all sizes of businesses. Give small businesses an "AI jumpstart" through technical assistance, training and guidance to help them understand and leverage AI for their businesses. 	 Build an AI-empowered workforce by investing in human capital, education and training systems. This means treating AI as a core component of the education system. Focus training and upskilling on areas where AI enhances and augments the capabilities of workers so that workers are trained to work together with the new technology. The aim should be to improve the marginal productivity of workers rather than replace them. In those selected types of jobs where AI risks displacing workers, efforts should be devoted to re-skilling workers for other jobs. Ensure a flexible labour market and continuous lifelong training enabling new opportunities in the labour market. 	 Ensure the right incentive and regulation for public and private entities to invest in AI infrastructure and compute capacity such as graphics processing and supercomputers needed to drive the powerful AI models. Enable trusted cross-border data flows in trade agreements and ensure regulatory interoperability and non-discrimination in the EU. Support the building of cross-border AI infrastructure and subsea cables through initiatives such as the G7 partnership for global infrastructure and investment. Reduce electricity emissions from data centres by promoting ambitious decarbonisation strategies such as 24/7 Carbon-Free Energy.



Greece can draw on policy choices of frontrunners in South Europe

<u>I</u>-> Operating (مهم) Indicator Infrastructure Talent Research Development Commercial environment South European \$ \$ leaders Best Italy excels in creating a robust Spain is enhancing digital and AI Israel is advancing AI capabilities Italy has a strong position in AI Israel is renowned for its vibrant The influx of capital and the practice Al operating environment infrastructure, promoting data through a cohesive national research in Southern Europe, tech ecosystem, often dubbed attention from global tech giants underpinned by comprehensive platforms, and supporting strategy, focusing on nurturing AI leveraging research and its the "Startup Nation," and has highlight Israel's status as a established itself as a global hub strategies and ethical sustainable technology initiatives. talent through education, historical strengths to foster significant player in the global innovation and international frameworks. innovation. for artificial intelligence (AI) tech landscape driven by its Example: Digital Spain 2026 innovative startups and attractive partnerships. innovation. Example: National Strategy on Example: Strategic AI Program investment opportunities. This agenda aims to make Artificial Intelligence Example: National AI Program 2022-2024 Example: The Israel Innovation Spain a digitally advanced Example: Singapore – Israel Authority (IIA) · The strategy highlights Italy's nation by 2026, focusing on This flagship initiative The Strategic AI Program Industrial R&D Programme investment in AI through the high-performance computing. encompasses efforts to aims to bolster Italv's Al IAA plays a pivotal role in expansion of public funding AI and next-generation enhance Al research. innovation through increased supporting R&D and A collaboration between and public-private ventures, connectivity. education and industry funding, attracting top talent, innovation across various EnterpriseSG and the Israel aiming to integrate AI collaboration. and promoting STEM sectors, including AI. Innovation Authority (IIA) to It includes significant solutions in public careers. support joint R&D projects investments in the It aims to develop a highly It offers grants, incentives, administration and key between Singapore and digitalisation of public skilled AI workforce, establish Initiatives include the Turin AI and support programmes for Israeli companies across sectors. services and business AI centres of excellence and Center, designed to enhance startups at different stages industries. It has introduced regulatory sectors, fostering an engage in international the country's AI research from seed to expansion. sandboxes to test innovative interconnected, efficient and collaborations to ensure capabilities, especially in The programme offers Al products, ensuring that innovative digital ecosystem. Israel's competitive edge in priority sectors such as funding and support for development aligns with Al technology. automotive and aerospace. projects with strong market ethical and societal needs. potential.

Greece can draw on best practice initiatives from Southern European frontrunners

Enhancing the competitive edge in technology and digitalisation requires a balanced set of choices



Grow R&D by local innovators

Enable **innovation** and invest in AI research and development

Ensuring performance of AI technology in a **Greek context**

and

Driving application of leading global AI technology

- commendation Re
- Greece lags behind Southern European peers in AI R&D. This gap is exacerbated by the absence of a comprehensive AI infrastructure and no coherent government strategy focusing on research.
- To address its R&D lag, Greece should establish a clear AI strategy that builds essential infrastructure, leverages the new "DAEDALUS" supercomputer and directs funding towards AI research in key sectors such as tourism, shipping and agriculture. Inspiration can be drawn from the Spanish National AI Strategy, focusing on HPC-investments and strategic research funding in selected sectors.



Accelerate commercial uptake

Promote widespread **adoption** and universal accessibility

Encouraging AI-based business models in tech-focused startups

and

Facilitating AI adoption in traditional, established companies

- There is a notable gap in Greek AI adoption and commercialisation compared to regional peers, largely due to uncertainty around AI regulations and a widespread lack of AI know-how in SMEs, employing the majority of the Greek workforce.
- · A national AI strategy should prioritise tailored support initiatives targeted SMEs, leveraging initiatives such as the Hellenic Artificial Intelligence Society (EETN) and the National Documentation Centre (EKT). Israel's Innovation Authority (IIA), offering support and funding for AI initiatives in startups and SMEs, could serve as inspiration.



Retrain and upskill workforce

Build human capital and an AI-empowered workforce

General AI upskilling across the population and

Targeted reskilling of groups affected by AI

- Greece harbors a vast, untapped potential in the form of highly skilled professionals and researchers currently living abroad. In addition, the country's researchers are excelling in AI as part of foreign research institutions in places like the US.
- · By investing in establishing an attractive AI ecosystem that fosters innovation and publicprivate collaboration, Greece could incentivise its global talent pool to contribute domestically, potentially accelerating the transfer of leading research and complementary AI innovations back to Greece while driving further AI adoption.



08

Annex

Modelling the impacts of generative AI in Greece.

M

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Ζ

Overview of the methodological approach to calculating economic growth and productivity impact from generative AI The economic effects are calculated in the following steps



Automation potential of work activities: First, the exposure to generative AI is calculated by breaking down the automation potential of 39 different work activities/tasks in the occupational task database O*NET. The database includes an estimate of the share of each activity (e.g. getting information, performing administrative activities etc.) that can be automated by generative AI (if the activity is above level 4 on an O*NET-defined scale of difficulty 1-7, no automation potential is assumed).

Mapping automation potential of work activities to occupations: The automation potential of the work activities is mapped in ten European industry aggregates in two sub-steps. First, the 39 work activities for 900 US occupations are mapped using importance-average activities for each occupation, providing an estimate of the share of each occupation's total workload that AI has the potential to automate. Secondly, this number is projected from US to European occupations through the European Commission's crosswalk between ESCO and O*NET and finally compiled into aggregated occupations (using the sub-occupation employment). This leaves us with the three shares that describe how big a share of the work activates for each occupation is expected to see: No automation, AI complement and Likely replacement.

Quantifying productivity gains in each sector: Generative AI is assumed to affect the productivity of the work activities for each occupation as follows (see section 3 for further details). The "No automation" share of work activities is assumed to be unaffected by generative AI. "AI complement" work activities experience a productivity boost from automation. "Likely replacement" is the share of work activities in a sector that is expected to be entirely automated/replaced. These workers are expected to be re-employed in slightly less productive jobs. The three effects are calculated across sectors and scaled by each sector's value added to determine the full productivity potential/generation of new jobs from generative AI across the economy, once the technology adoption peaks.



Aggregate GDP impact: Based on the estimated increase in labour productivity resulting from AI adoption, the result is aggregated to an overall GDP. Only part of the total long-run productivity increases from generative AI is expected to materialise in the economy during the initial ten-year period of technology adoption following an S-curve adoption trajectory.

 The method used to calculate productivity and GDP effects of generative AI in this paper is in line with the methodology developed by Briggs and Kodnani (2023a) in "The Potentially Large Effects of Artificial Intelligence on Economic Growth".

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