# The economic opportunity of AI in Finland

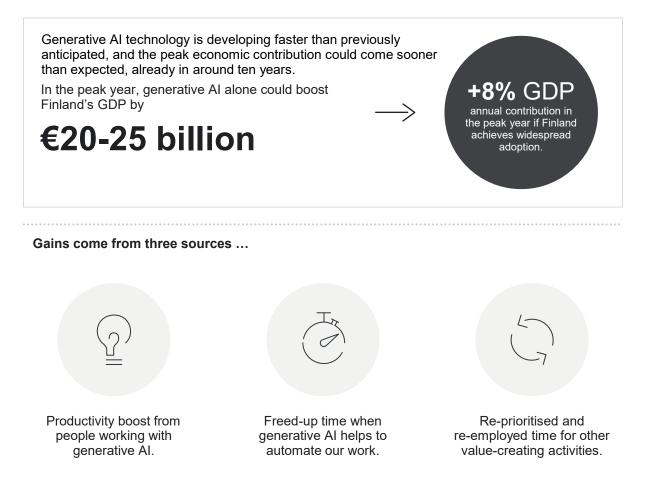
Capturing the next wave of benefits from generative AI

An Implement Consulting Group study commissioned by Google April 2024

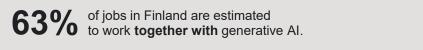
### The economic potential of AI can be boosted further by generative AI

To maximise the benefits of AI across society, Finland needs to leverage its strong performance in AI research by promoting innovation, investment and AI talent

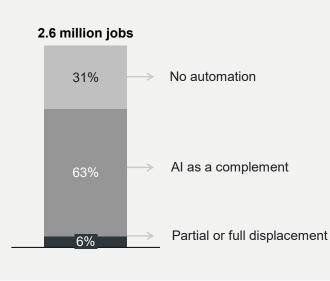
### The economic opportunity



### The job implications



Share of jobs exposed to automation by generative Al % of total employment in Finland



### Finland is well placed to manage the job changes from generative Al.

New jobs in the Al-powered economy are expected to replace those lost due to automation, resulting in unchanged employment levels. The highly exposed jobs represent less than 10% of the historical level of job changes in Finland.

The transition is expected to be gradual, allowing workers time to adapt to new tasks and develop new skills. Finland has historically been at the research frontier in the EU and needs to focus on innovation and talent to seize the AI opportunity

Finland is a true frontrunner in the basic AI adoption drivers ...

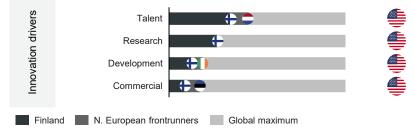
Finland's AI capacity according to the Tortoise Global AI Index

Global AI Index, score out of 100 (global leader)



On track Finland ranks fourth globally in terms of operating environment for AI and leads Northern European frontrunners in government strategy and infrastructure.

### ... but lags behind on innovation drivers compared to global leaders



Behind While Finland leads among Northern European frontrunners in AI research. it lags behind globally in innovation, investment and Al-related skills.

### Conclusions and policy implications

Finland's future economic growth could exceed current long-term GDP forecasts. Leading banks are raising growth forecasts from as early as 2028.

The 8% boost to annual GDP at peak assumes that Finland achieves widespread adoption in line with the leading countries.

A five-year delay in adoption will reduce the annual GDP potential of generative AI in Finland from 8% to 2% of GDP i.e. from €20-25 billion to €4-5 billion.

### Capturing the full economic gains requires innovation capabilities and a conducive regulatory framework



Note: The Tortoise Global AI Index is underpinned by 111 indicators collected from 28 different public and private data sources and 62 governments. Northern European frontrunners refers to nine European countries comparable to Finland in terms of size and level of digitalisation

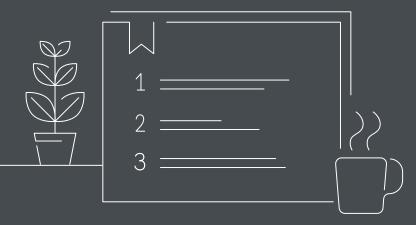
### Foreword

#### Making AI benefit society as a whole requires an adaptive, human-centric and trustworthy approach

Al and the next wave of generative Al have the potential to be the most powerful technology in decades. Responsible Al can help solve global challenges like climate change and access to quality medical care.

Al can make countries more prosperous, productive, innovative, creative and secure. At the same time, there are plenty of pitfalls, paradoxes and tensions that decision-makers will need to navigate.

Al has evolved rapidly with the breakthrough of generative Al in 2022 and its fast adoption in 2023. This report estimates the economic potential of generative Al while recognising the significant economic potential of other types of Al.



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# 01

# Introduction to AI

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This report covers all types of AI with a particular focus on generative AI.

### AI can help humans solve tasks faster and better – and with generative AI, machines can now understand and interact in language, sound and images

#### Artificial Intelligence (AI)

 Al is a general term for anything that allows computers to carry out human-like behaviours, including rule-based programmes.

#### Machine Learning (ML)

• ML is a subset of AI where machines do not need to be explicitly programmed. They use algorithms to identify and learn patterns in data, apply that learning and improve themselves to make better and better decisions.

#### Deep Learning (DL)

- DL is a subset of ML where computers learn in a way that mimics the human brain. In deep learning, machines build layers of knowledge that are increasingly complex.
- These AI models are typically trained on specific data sets and used within a given field or industry.

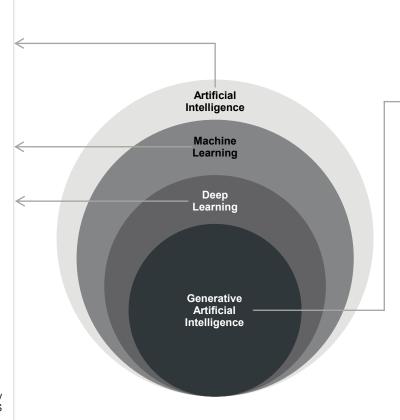
#### Capabilities include:

#### Forecasting and prediction

In addition to weather forecasting, similar predictive models are employed in managing warehouse inventories.

#### Categorisation and Optimisation

When it comes to optimisation, AI not only aids navigation via GPS but also plays a crucial role in enhancing the efficiency of energy consumption in data centres.



#### **Generative Al**

- Generative AI is a new form of AI made publicly available in 2022. It can understand text, code, images, sound and video and can use it to generate or synthesise new content.
- Generative AI models are trained on huge general data sets to gain a general comprehension of text, visuals, code and sound.
- Generative AI can be used generally across almost any field or industry.

#### New capabilities include:

Create new unique images	Interact with voice and sound
For example, generating an image of a product that does not yet exist based on user input in natural language.	For example, translating a doctor's memo into a structured text or following up with a customer in writing based on a phone conversation.
Analyse and revise text and code	Do research and analyse data
For example, translating text and adapting it to a different target group or translating code between programming languages.	For example, searching the web for relevant information and synthesising conclusions from large data sets.

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recognition

Beyond email spam

utilised to categorise

patterns in legislative

filtering, AI can be

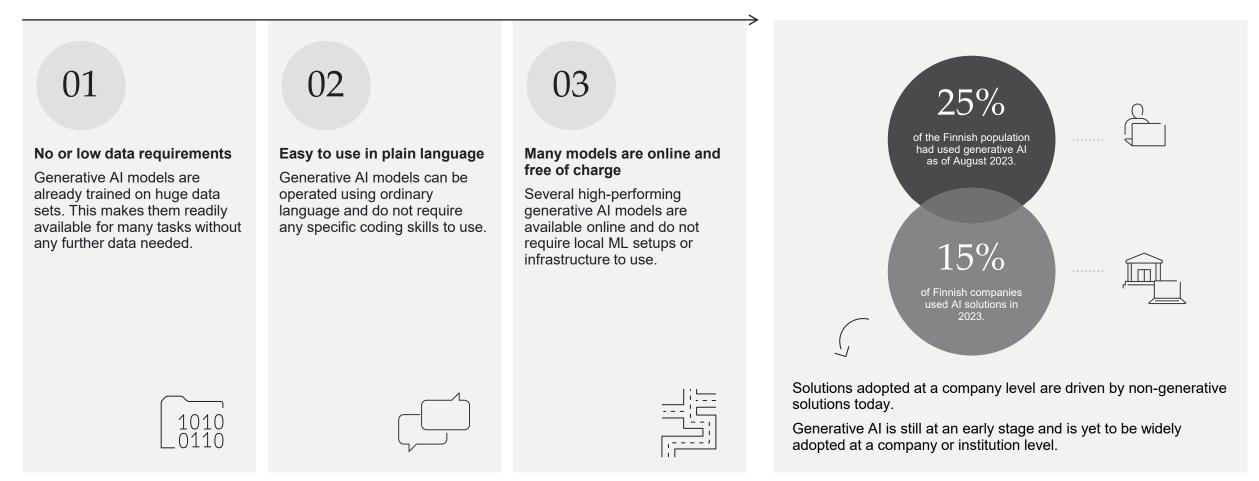
and recognise

documents.

# Recent developments have increased the capabilities and availability of AI models and have accelerated uptake

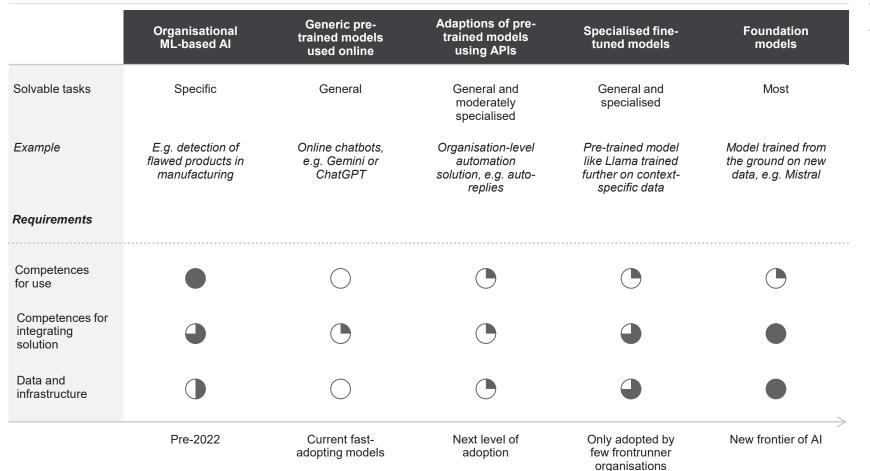
Generative AI models have strong built-in capabilities and are easy to work with ...

... and many users have already adopted the technology



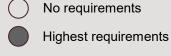
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### Al capabilities and requirements by level of development



- Generative AI is still in its early phase using generic pre-trained models.
- Future value creation from AI requires more advanced models than the pre-trained models that are available online today.
- Leveraging the full potential of AI technology requires more advanced and specialised models.
- This requires new organisational skills, more data, more computing power and better infrastructure.

#### Figure explanation



# 02

# Economic opportunities from AI

The main economic opportunity in Finland arises from humans working together with generative AI.



How to think about

generative AI:

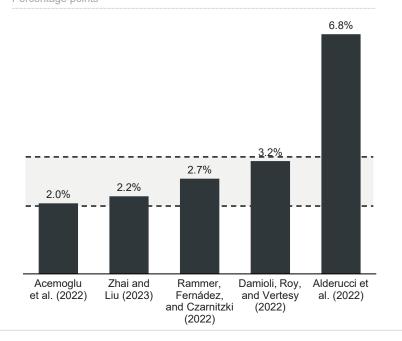
### AI has great economic potential which can be further boosted by generative AI

"What would you do if you had 1,000 well-trained interns ready to work for you day and night?"

### AI can increase productivity

Academic studies conclude that labour productivity typically increases by 2-3 percentage points per year after firm-level AI adoption. The studies have been carried out on early adopters of AI technology and, as such, cannot be extrapolated to the general effects of AI on productivity.

Growth in labour productivity from Al adoption Percentage points

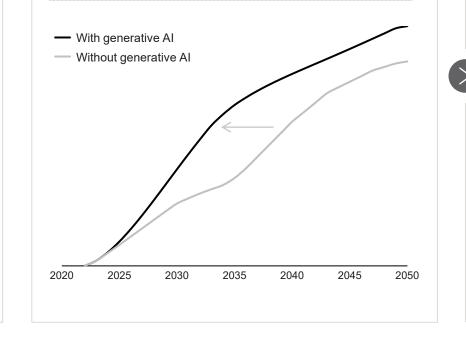


### Generative AI advances automation

Generative AI can advance automation by nearly a decade because it is easier to use for individuals and organisations. However, significant uncertainty about adoption rates and speed of realisation of its benefits remain.

#### Automation potential

Adoption of AI technology

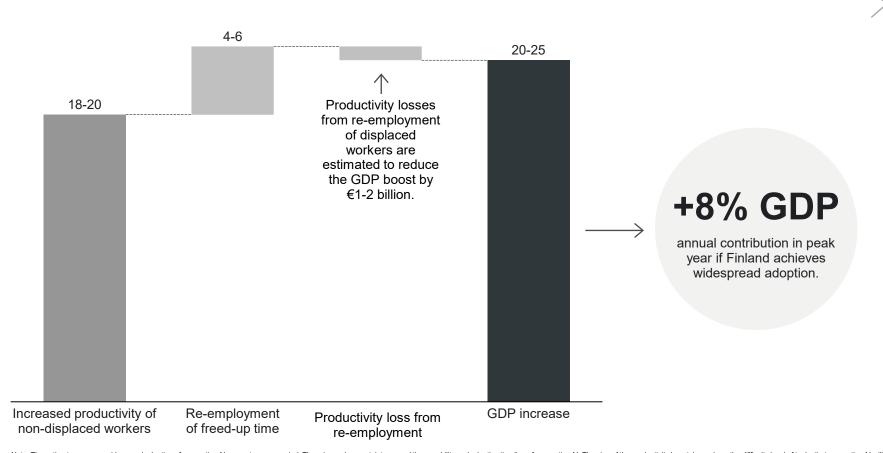


- Al has evolved rapidly with the recent breakthrough of generative Al. Due to its userfriendly nature, generative Al is expected to greatly accelerate the potential of Al to create economic impacts.
- Generative AI is only a part of AI's overall economic potential. Some studies estimate with some uncertainty that generative AI accounts for around one-third of the total effect of AI.
- This report estimates the macroeconomic potential of generative AI while recognising the significant economic potential of other types of AI.

### Generative AI could increase Finland's GDP by 8% in ten years

GDP potential of generative AI in Finland

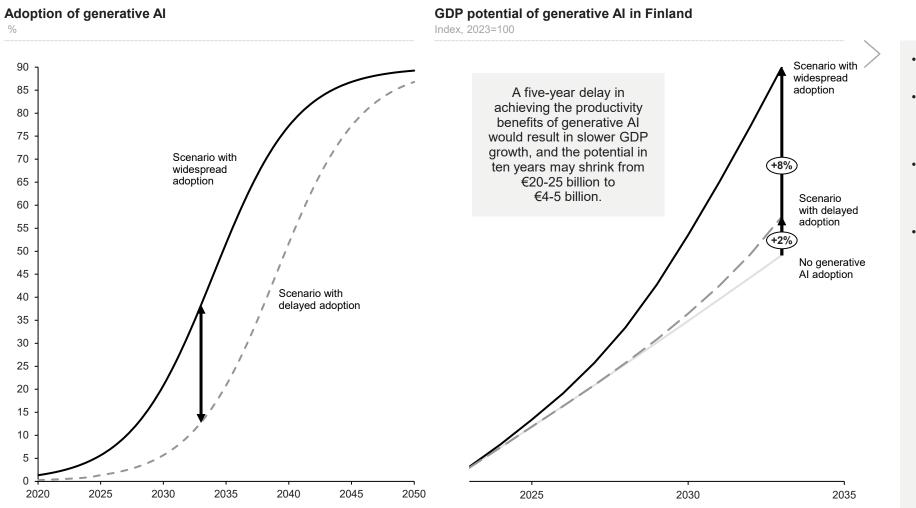
€ billion annual increase from baseline GDP after a ten-year adoption period



Note: The estimate assumes widespread adoption of generative AI over a ten-year period. There is much uncertainty around the capability and adoption timeline of generative AI. The size of the productivity boost depends on the difficulty level of tasks that generative AI will be able to complete and the number of jobs it can automate. GDP is in 2022 levels. The average number of work activities that potentially can be performed by generative AI across all types of tasks for both complemented and highly exposed workers corresponds to 20-25%. Our estimate is the isolated potential of generative AI around ten years from now, when the impact is assumed to peak in the widespread adoption scenario (see next page). The estimated boost from generative AI around ten years from now, when the impact is assumed to poek in the widespread adoption scenario (see next page). The estimated boost from generative AI any not be fully additive to GDP trends, as the GDP forecast already assumes a growth contribution from new technologies and generative AI may substitute some of thind and Dell'Acqua et al. (2023). Bank of Finland and Dell'Acqua et al. (2023).

- If Finland achieves widespread adoption of generative AI, we estimate an annual GDP potential of €20-25 billion in the peak year, which could be already in around ten years from now.
- The dominant impact of generative AI is a productivity boost to the majority of workers (63%) by augmenting their capabilities, quality and efficiency, which is estimated at €18-20 billion for Finland.
- The estimate includes impacts of re-employment of a small share of workers (6%), where generative AI is freeing up a significant share of work for other tasks. This is estimated at €4-6 billion in Finland.
- The estimate accounts for the possible productivity loss associated with re-employment to other occupations. This reduces the estimate for Finland by €1-2 billion.
- At its peak, the productivity effect of generative AI in Finland is estimated to be equivalent to 1.5% annually.
- Generative AI is so powerful that Finland's future economic growth could exceed current long-term GDP forecasts, and leading banks are raising growth forecasts from as early as 2028.

## A five-year delay in the adoption of generative AI could reduce Finland's potential GDP gains from 8% to 2%

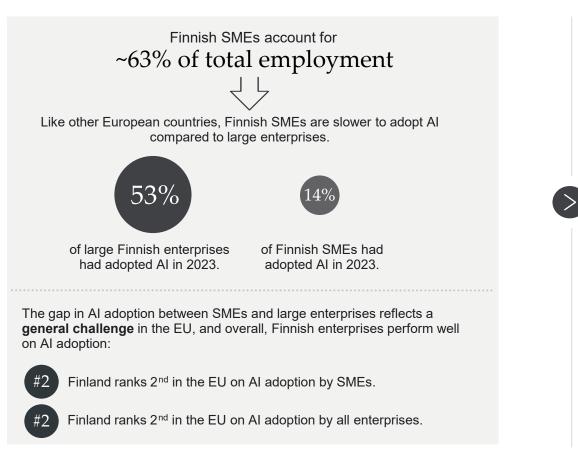


- Generative Al is a new general-purpose technology and will take time to adopt.
- Our estimate of Finland's GDP potential from generative AI is reliant on the widespread adoption and development of the new AI technology within the next ten years.
- A five-year delay in capturing the benefits of generative AI is estimated to reduce the annual potential at peak from 8% (€20-25 billion) to only 2% (€4-5 billion) of GDP.
- Finland can enhance the welfare and GDP contribution of generative AI by ensuring that policies are in place to capture the benefits as assumed in the widespread adoption scenario.

Note: GDP figures in € billion are expressed in 2022 levels. The leftmost figure shows generative AI adoption expressed as a percentage of work activities exposed to automation by generative AI. The estimate is made for a ten-year adoption period to align with the time horizon for widespread adoption in the most advanced countries apart from the US. The "widespread adoption" scenario assumes adoption in line with "other developed markets" in Briggs and Kodnani (2023b). Source: Implement Economics based on Eurostat, O'Net and Briggs and Kodnani (2023ab).

Generative AI models have the potential to boost SME AI adoption to new levels, but regulatory uncertainty and lack of skills can stand in the way

### SMEs lag behind larger corporations on AI adoption



Generative AI could boost SME AI adoption ...



**No or low data requirements** mean that SMEs can readily use generative AI for many tasks without any further work needed.



6)

**Ease of use** in plain language means that SMEs can use many generative AI models without the need for coding skills.



**Free online availability** means that SMEs do not need to invest in new computing power or new infrastructure to use generative AI.

... but SME uptake can be slowed down because ...



**Lack of broader skills** required to fully leverage the potential of new generative AI technologies can hamper uptake.

**Regulatory uncertainty** around generative AI can increase implementation risks and compliance costs, notably for SMEs lacking in-house legal capabilities.

Note: According to the classification by the European Commission, SMEs are defined as enterprises with 1-249 employees, and large enterprises are defined as enterprises with 250+ employees. The percentage of total employment accounted for by SMEs is based on 2022 data. Source: Implement Economics based on theEuropean Commission and OECD (2024). 2



# 03

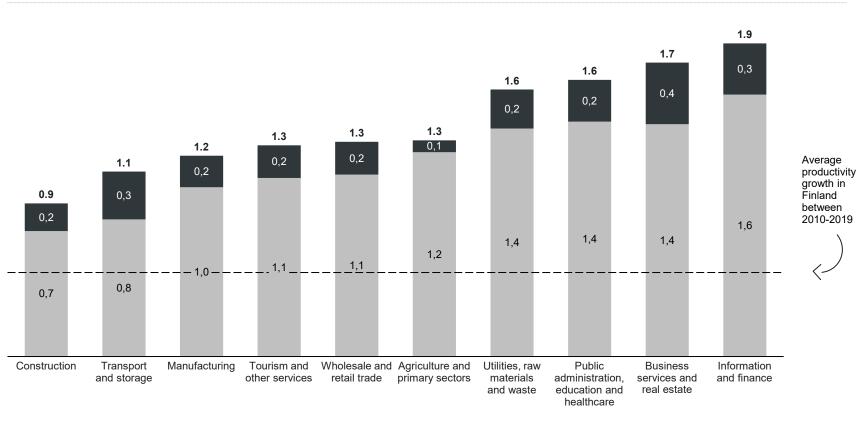
# Key sectors benefitting from AI

Some sectors are expected to gain more from generative AI, mostly owing to the types of tasks performed.

# Al can boost productivity in all sectors, offering a much-needed boost to Finnish productivity

Productivity boost from generative AI

% productivity growth p.a. at peak



- The complementary role of generative Al prevails in most industries, meaning that most occupations are estimated to use Al to augment and improve human capabilities.
- This would provide a much-needed boost to Finnish productivity, which has been sluggish since 2008. The <u>Finnish Ministry of Finance</u> emphasises that while labour productivity in manufacturing has been at a healthy international level, it remains far behind the reference countries in many service sectors, including digital-intensive services.
- Unlike previous automation, such as robots, generative AI has the ability to boost productivity in the service sector.
- Displacement mainly occurs where administrative and repetitive knowledge-based tasks make up a large part of the work activities.

Note: Sectors are aggregated according to NACE categorisation. "Information and Finance" is a combination of information, communication, financial and insurance activities. "Tourism and other services" comprises accommodation, food and other services. Labour productivity gains are mapped one-to-one to GDP if total employment (as here) is assumed constant and the capital stock increases to match productivity improvements. The estimates take into account that the growth impact of generative AI may not be fully additive to the current GDP trend. First, AI-related gains may substitute for growth that would otherwise occur in a non-AI baseline. Second, underlying productivity growth has slowed over the past decades. The estimated boost from generative AI may be partially offset by an underlying growth slowdown. Source: Implement Economics based on Eurostat, O\*Net, Briggs and Kodnani (2023), OECD and the Finnish Ministry of Finance (2021).

### 75% of generative AI's economic potential lies in service sectors, while manufacturing and other sectors can also benefit from other types of AI

Gross value added in 2022 GVA contribu	ution from generative AI in ten years	
Knowledge-intensive business services E.g. finance, legal, science and information	7.5	Generative AI has the potential to boost value added in knowledge-intensive business services by around <b>€7.5 billion</b> , e.g. by generating content, assisting in research and automating complex data processing. The impact of other types of AI in these sectors is limited to automating repetitive tasks.
Public administration, education and healthcare	5 75% of potential	Generative AI can benefit the public sector with an estimated <b>€5 billion</b> , e.g. through personalised tutoring in education, diagnostic support and patient interactions in healthcare and automatic document handling and preparatory decision-making in public administration. Other types of AI also have potential in the public sector.
Trade, transport and tourism g. wholesale trade, storage and accommodation	5	Although the trade, transport and tourism sector has a small percentage impact from generative AI, it still presents a significant economic potential of an estimated <b>€5 billion</b> due to its large size. The sector can, for example, bene from enhanced customer service through responsive chatbots and processing of legal documents or contracts.
Manufacturing, construction, energy and water	5	Generative AI has the potential to increase productivity in manufacturing and construction by around <b>€5 billion</b> although the percentage impact is assessed to be smaller than in other sectors. Other types of AI are expected to have a significant impact on these sectors, e.g. through supply chain optimisation and automation of manual processes for specific tasks.
Agriculture and primary sectors E.g. agriculture, forestry, fishing and mining		Generative AI can, for example, facilitate predictive maintenance by processing operational reports and predicting potential system failures, thereby supporting an estimated potential of up to €1 billion.

Note: Sectors are aggregated as follows: "Knowledge-intensive business services": NACE sectors J-M. "Public administration, education and healthcare": NACE sectors O-R, U. "Trade, transport and tourism": NACE sectors G-I, N, S-T. "Manufacturing, construction, energy and water": NACE sectors C-F. "Agriculture and primary sectors": NACE sectors A-B. Estimates for GVA and GDP may vary slightly due to net indirect taxes. Source: Implement Economics based on Eurostat, O'Net and Briggs and Kodnani (2023a).

# 04

# Job implications of AI

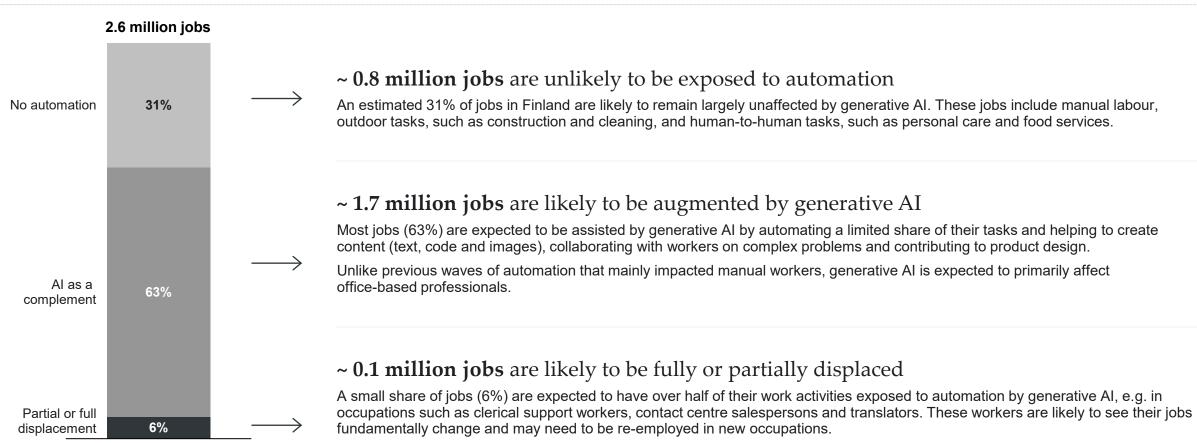
Generative AI will introduce job changes in Finland – the nature and degree of which depend on economic and demographic factors.



### Generative AI augments most jobs

#### Share of jobs exposed to automation by generative Al

% of total employment in Finland

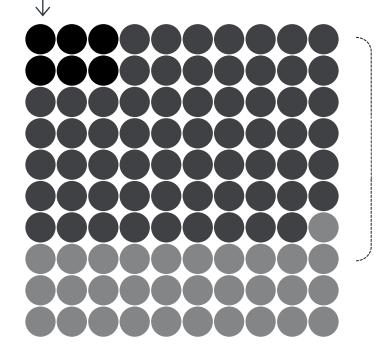


### The AI-powered economy is expected to create new jobs and ensure full re-employment of potentially displaced workers

#### Share of jobs exposed to automation by generative AI % of total employment in Finland

Partial or full displacement Al as a complement No automation

6% of Finnish jobs are estimated to be highly exposed to generative AI, leading to some job closures.



At the same time, 63% of jobs are expected to see a boost in productivity. This will create new jobs due to:

Increase in general demand for goods and services

With higher GDP growth, the Al-powered economy will demand more labour across a wide range of occupations and skill levels.

#### New tasks and jobs created

II

III

Widespread use of AI will also create new jobs such as AI prompt engineers, AI content creators and data trainers - and create jobs we cannot preconceive.

#### Demand within occupation

Generative AI will also make highly exposed occupations, such as translators, more efficient, and hence at lower costs, which in turn can increase demand for those occupations.

Even with accelerated and broad adoption of generative Al over a ten-year period, only around 10,000-15,000 people in highly exposed jobs are estimated to need re-employment per year, which is low compared to historical averages (see page 22).

- The job development in Finland over the next decades will depend on a range of factors.
- The isolated impact of generative AI depends on the speed of adoption and the size of the productivity boost relative to the size of the displacement effect for the jobs that are highly exposed to generative AI.
- This report assumes full re-employment of displaced workers over a ten-year period. This means no net change in total employment or unemployment.
- · This assumption builds on the large size of the productivity boost compared to a relatively small share of displaced jobs. This suggests that the demand for new jobs will be sufficiently strong to create jobs for those exposed.
- · Furthermore, economic theory suggests that long-term employment is determined by the labour supply and skill mix of the workforce.
- · The short-term job impacts will depend, among other things, on the flexibility of the labour market as well as re-training and skilling opportunities for workers.

# 1.7 million jobs are expected to be complemented by AI – mainly highly educated professionals and technicians

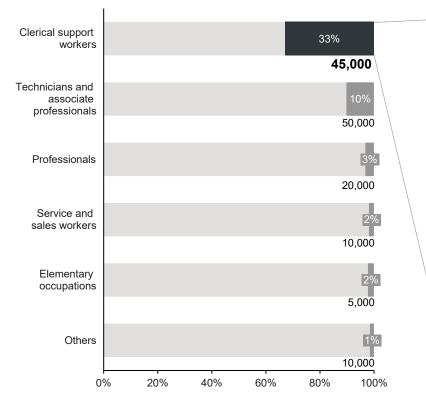
#### Jobs complemented by generative AI Thousand jobs Less than high school High school or similar University or similar 650 Zooming in on the 63% (1.7 million) of jobs complemented by generative Al. 600 550 University or similar High school or similar 500 53% 8% 450 400 Less than high school 350 300 250 200 150 100 50 0 Professionals Technicians Service and Clerical support Plant and machine Managers Elementary Others and associate sales workers workers operators and occupations professionals assemblers Train drivers and Cleaners, Police services Research, Engineering Examples Executives and Caterers. Secretaries, analysis and machinery washers and technicians, robot and farmers of jobs housekeepers supply and record keepers advising services controllers and air operators delivery include: and travel agents and information general managers (including legal) traffic safety suppliers technicians

- Generative AI is estimated to augment the capabilities of around 1.7 million jobs in Finland at full adoption and around half of these over a ten-year period.
- Of the complemented workers, 53% are estimated to hold higher educational attainment, such as lawyers, scientists and engineers.
- Generative AI can perform complex cognitive tasks and complement human abilities, creating opportunities for individuals to work with generative AI to create new content and free up time for other tasks.
- Unlike previous waves of automation, generative AI is less relevant in jobs carried out by those with lower levels of educational attainment.

# Around 0.1 million Finnish jobs are highly exposed to generative AI, but the AI-powered economy will help create new jobs

#### Jobs highly exposed to generative AI

Share of jobs in occupation exposed



### Highly exposed jobs in total ~ 140,000

Example: Finnish clerical support workers and job transition

Of the 45,000 highly exposed clerical support workers, only around half are assumed to be affected by generative AI over ten years, and all of these are assumed to be employed either outside or within the occupation.

Most are expected to be re-employed in other occupations due to:

Increase in general demand for goods and services due to increased income in the AI-powered economy leading to job opportunities in other sectors.

New tasks and jobs created, arising from the introduction of generative Al.

A smaller share is expected to be employed within occupation because:

Not all highly exposed workers will be displaced. Some will continue to hold employment with new tasks replacing the exposed tasks.

**Increased demand within occupation** due to the increase in productivity and lower costs.

The proportions of employment within occupations and in new occupations are uncertain.

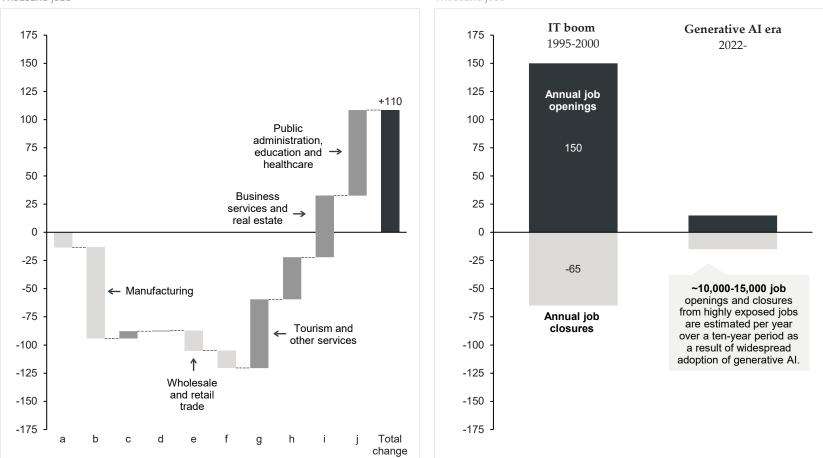


- Around 0.1 million jobs in Finland are estimated to be highly exposed to generative AI at full adoption, and around half of these are expected to be affected over a ten-year period.
- This report assumes full re-employment of displaced workers. This means no net change in total employment or unemployment.
- Clerical support workers, technicians and service and sales workers are highly exposed to generative AI and up to a third of these jobs are expected to see significant change.
- The transition is likely to be gradual, allowing workers time to adapt to new tasks and skills.
- The Al-powered economy will gradually lead to new jobs through three channels and support employment within the occupation or reemployment in other sectors.
- Historically, worker displacement from automation has been offset by the creation of new jobs, and the emergence of new occupations following technological innovations accounts for the vast majority of long-run employment growth.

Note: Based on 2022 employment data. High exposure to AI does not automatically imply full displacement of all workers in that occupation. In the GDP estimates, we conservatively assume low automation potential to avoid overestimating GDP impacts. In the job exposure and potential displacement assessment, we show the full size of the potential displacement to avoid underestimating the job implications. The size of each re-employment channel is uncertain and depends on how the technology is adopted and the interplay between increased efficiency and how unmet demand translates into increased or decreased employment in various occupations. Source: implement Economics based on Eurostat, O'Net and Briggs and Kodnani (2023a).

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### Job changes from generative AI are small compared to historical averages



Change in employment across Finnish sectors, 2008-2022 Thousand jobs

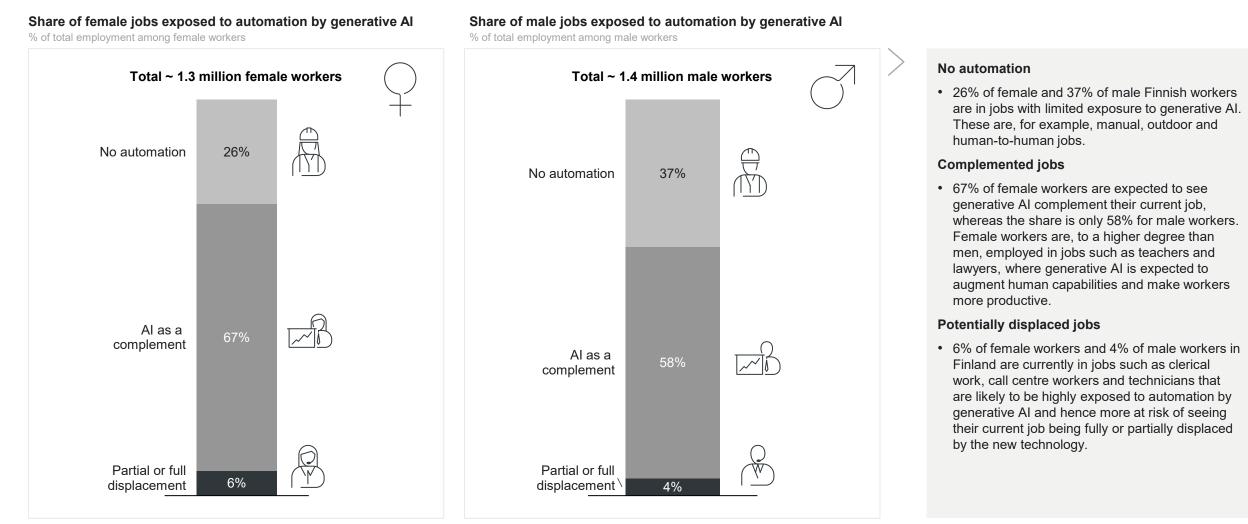
Let the speed of adoption and healthcare. Our GDP estimate makes conservative assumptions around the scope of tasks for generative AI and the speed of adoption as in the base scenario in Briggs-Kodnani (2023a). The compressed scenario used to gauge the potential base briggs-Kodnani scenario with "more labour displacement".

Jobs development during the 1990s IT boom in Finland

Thousand jobs

- The Finnish economy has added around 110,000 jobs over the last 15 years. Sectors such as manufacturing and retail have contracted, while most other sectors have increased the number of jobs significantly, such as tourism, business services and the public sector.
- In addition, numerous new jobs are being created and closed every year *within* each sector to adapt to changing needs and demands.
- During the rapid IT adoption in the 1990s, the Finnish economy created around 150,000 new jobs every year and only closed 65,000 jobs annually during the same period.
- We estimate that the jobs that are highly exposed to generative AI could lead to 10,000-15,000 annual job openings and closures over ten years. This is less than 10% of the historical average number of job openings in Finland.
- The labour market effects stemming from generative AI's impact on highly exposed jobs are thus small compared to historical levels of job changes.
- To avoid underestimating the possible job impacts of generative AI, these estimates are in a *compressed scenario* with broader and more accelerated adoption of generative AI than in our estimates of the GDP impacts.

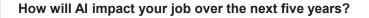
## A higher share of female workers are estimated to be affected by generative AI – both in terms of potentially positive and negative impacts

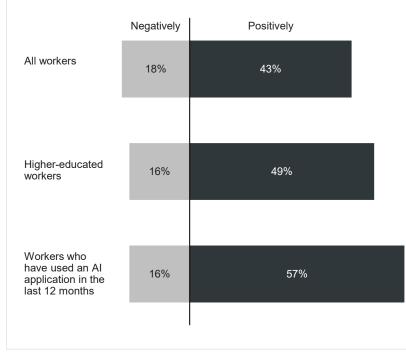


Note: Based on 2022 employment data. In accordance with Briggs and Kodnani (2023), "No automation" are occupations with less than 10% exposure, "AI as a complement" are occupations with 10-49% exposure, "Partial or full displacement" are occupations with exposure of or above 50%. Note that percentages and absolute numbers are rounded. Source: Implement Economics based on Eurostat, O\*Net and Briggs and Kodnani (2023a). 76% of Finnish workers see productivity-enhancing effects of generative AI, and 43% of workers in European countries expect AI to positively impact their job

Workers in Finland think that generative AI makes them more productive Generative AI will help improve my productivity at work Workers who agree, % 84% 81% 76% 76% 75% Avg. 70% 66% NO DK BE FI LU NL SF

Workers in European countries think that AI will positively impact their job





- Polling conducted by Public First shows that 76% of Finnish workers think that generative AI will help them be more productive, which is in line with the average across the European countries surveyed. This could, for example, be through optimising workflows, automating certain tasks and enhancing capabilities.
- A recent Ipsos survey on attitudes towards AI reveals that 43% of workers in the surveyed European countries expect AI to have an overall positive impact on their job while only 18% expect a negative impact.
- The positive expectations are more pronounced for higher-educated workers with 49% expecting a positive job impact.
- Workers who have used an AI application in the past 12 months have the most positive expectations, with 57% expecting AI to have a positive impact on their job in the future.

Note: Public First survey conducted in summer 2023. Nationally representative consumer and business polling. Respondents of the survey include Sweden (SE), Denmark (DK), the Netherlands (NL), Belgium (BE), Luxembourg (LU), Finland (FI) and Norway (NO). The average across countries is computed as an arithmetic mean. The surveyed European countries in the lpsos survey are Belgium, France, the Netherlands, Spain and Sweden. Source: Implement Economics based on Public First country survey and Ipsos survey.

### Workers need a broad set of skills to reap the benefits of generative AI

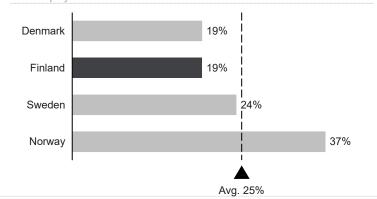
Multiple skills are needed to leverage generative AI ... Skill needs in the age of AI (incl. both generative and traditional) OECD Type of skills Skills Examples .. for developing Machine learning Specialised AI skills and maintaining capabilities and knowledge AI systems. Data analysis and visualisation. cloud Data science skills computing and programming Other cognitive skills Create problem-solving ( ୍ରୁ Social skills and Transversal skills management skills .. for adopting, Principles of machine Elementary AI knowledge using and learning interacting with AI applications. Ability to use Digital skills computer/smartphone Analytical skills, critical Other cognitive skills thinking and problemsolvina Creativity, communication, Transversal skills teamwork, multitasking

... and recent surveys indicate a need for upskilling of workers in Nordic countries

Are there specific digital competencies that you are currently lacking among the employees in your organisation? % of managers in Nordic countries



### I have self-trained or received Al-related training from my employer % of employees



- Generative AI adoption and usage requires limited digital skills to earlier advancements in information and communication technology (ICT) due to its ease of use via normal language prompts.
- However, fully leveraging generative AI requires skills beyond basic digital skills, i.e. creative, managerial and analytical skills.
- A recent survey by <u>Tænketanken Mandag</u> <u>Morgen</u> assessing AI readiness in Nordic organisations reveals that 35% of managers believe that there are specific digital competencies that employees in their organisations are lacking.
- Another survey by YouGov showed that only 19% of Finnish employees have self-trained or received AI-related training from their employer, which is low compared to other Nordic countries.
- OECD studies suggest that companies that provide ICT training for their employees on average have 3-5% higher growth in their annual labour productivity.
- The literature highlights that companies that combine technology/ICT adoption with employee training have higher implementation and financial success.

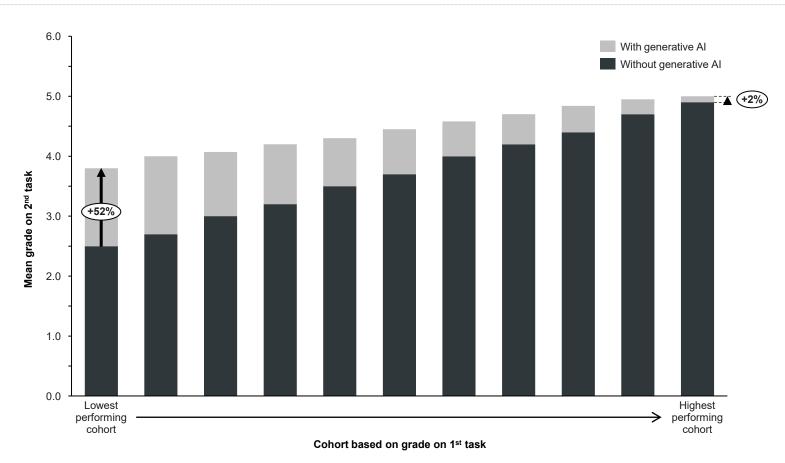
Note: Nordic countries refer to Denmark, Sweden, Norway and Finland.

Source: Implement Economics based on OECD, Tænketanken Mandag Morgen, YouGov, Eurostat, Mosiashvili and Pareliussen (2020), Borowiecki et al. (2011), Gal et al. (2019) and Andrews et al. (2016)

### Generative AI can help close the skills gap for those with the lowest skill levels

Grades with and without generative AI

Estimated mean grade on 2<sup>nd</sup> task



- Al requires a broad skill set to reap the benefits. However, Al as a tool can itself augment the performance of human skills.
- Furthermore, generative AI can help close the skills gap by increasing the performance of those with the lowest skill levels.
- An experimental study by Noy and Zhang (2023) tested candidates' writing skills with and without access to generative AI.
- The results showed that, on average, all candidates were able to boost their grades on a written task with the use of generative AI in this case, a large language model.
- The AI augmentation effect was highest among those with the lowest performance on the first task.
- The lowest-performing group increased their average grade by more than 50% when allowed to interact with a large language model, whereas the best-performing group increased performance by 2%.
- This study is an early indication that generative AI has the potential to boost skills for everyone *and* reduce skill inequalities in the labour market.

Ζ

# 05

# AI's impact on societal challenges

Al can help with some of Europe's most pressing societal challenges.



#### DECARBONISATION AND AI

### AI can play a key role in addressing climate change

Finland's gross greenhouse gas emissions, 2021  $\rm MtCO_2e$ 



**Decarbonisation initiatives enabled by AI and other digital technologies** (non-exhaustive)

Agriculture	Domestic transport	Manufacturing	Energy supply
<ul> <li>Efficiency improvements from precision farming</li> <li>Reduced food waste</li> <li>Changes in land use</li> </ul>	<ul> <li>Electric cars, vans, buses and small trucks</li> <li>Efficient and eco- friendly driving</li> <li>Reduced travel by use of digital tools (working from home and video conferences)</li> </ul>	<ul> <li>Smart factory with AI systems</li> <li>Efficiency improvements</li> <li>Electrification of lighter processes</li> </ul>	<ul> <li>Expansion of renewable energy</li> <li>Electrification</li> <li>Smart grid</li> <li>Flexible electricity demand</li> </ul>

44% of Finns support AI tools being used to help them make more environmentally sustainable choices in their lives.

63% of Finns support the use of AI tools to reduce carbon emissions by managing energy use.

Public

First pol

- Finland has one of the most ambitious climate targets in the world, aiming for climate neutrality by 2035. Artificial intelligence and other digital solutions are expected to play a key enabling role in achieving this target.
- Al and other digital technologies can play a significant role in decarbonising the energy sector by supporting the transition to flexible energy utilisation and smart grids.
- Large gains also arise from facilitating the electrification of vehicles, where AI and other digital solutions are crucial to optimising the charging of EVs, providing a cleaner and cheaper solution for consumers.
- In manufacturing, AI and other digital solutions can help optimise energy efficiencies as well as reduce overproduction by more accurately forecasting demand.
- Agricultural emissions can also be reduced by Al and other digital solutions, where machine learning algorithms allow precision farming practices that are more eco-friendly and reduce consumption of, for example, fertilisers.

Note: Data on net greenhouse gas emissions and removals sent by countries to UNFCCC and the EU Greenhouse Gas Monitoring Mechanism (EU Member States). This data set reflects the GHG inventory data for 2021 as reported under the United Nations Framework Convention for Climate Change. CRF inventory categories: Energy supply: CRF 141 (energy industries) + 18 (fugitives); Industry and manufacturing: CRF 142 (manufacturing industries and construction) + CRF 2 (industrial processes and product use); Domestic transport: CRF 1.A.3; Residential and commercial: CRF 144a (commercial) + CRF 144b (residential); Agriculture: CRF 144c (agriculture, forestry and fishing) + CRF 3 (agriculture); Waste: CRF 5 (waste); LULUCF: CRF 4 (LULUCF); Other combustion (CRF1A5a + CRF1A5b + CRF indirect CO2). Σ

### AI can optimise resources in the Finnish health sector and improve patient treatment

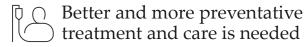
Ξ

Like many other countries, the Finnish healthcare system struggles with two challenges: a growing elderly population and a shortage of healthcare professionals (HCPs).

Finland recently reformed its healthcare provision and delivery, forming "wellbeing service counties" for more centralised services. The reform aims to improve equality in access and quality of healthcare.



- Finland has fewer doctors and significantly more nurses per 1,000 inhabitants than the EU average.
- The shortage of doctors has prompted policies to increase the utilisation of nurses for primary care tasks, prescribing and consultations.
- The increased demand for nursing care, as well as the implementation of maximum wait times, puts additional pressure on the entire system.



- An ageing population requires more healthcare services and specialised care.
- Growing living standards drive up societal expectations for healthcare services.
- Chronic diseases are becoming more challenging and rare diseases more common.

Finland is driving innovation in personalised healthcare with nationwide research efforts.

<u>The Finnish Centre for Al</u> (FCAI) – Al for health

- The FCAI bridges top expertise in academia, industry and the public sector to produce tangible AI solutions and scientific advancements in fundamental AI development, including in healthcare.
- FCAI's *AI for Health* currently runs five research programmes, covering the full range of AI use cases in health:
  - 1. Agile probabilistic Al
  - 2. Simulator-based interference
  - 3. Next-generation dataefficient deep learning
  - 4. Privacy-preserving and secure AI
- 5. Interactive AI

#### The Finnish National AI Strategy

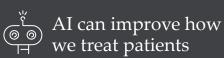
(2017) has identified healthcare as an area where AI solutions can have a significant impact, from supporting the work of HCPs to helping achieve the objectives of the healthcare reform, namely improved healthcare equality.

Moreover, Finland's Recovery and Resilience Plan prioritises reducing wait times and supporting digital healthcare transformation – areas where Al's potential is promising.

### AI can help free up resources and alleviate bottlenecks

- Automating tasks in healthcare administration, e.g. appointment scheduling.
- Recording and synthesising appointment notes, referral information and care plans.
- Enabling faster and more accurate screening and decision-making by physicians and nurses.
- Enabling physicians to undertake remote consultations.

 $\lesssim \parallel 55\%$  of Finns support AI tools being used to track their medical data.



- Analysing and enhancing medical images as well as earlier and more accurate detection of diseases and injuries.
- Improving detection of complex and rare diseases with training data sets and smarter diagnostic tools.
- Predicting individual treatment responses by analysing different patient data.
- Enabling the development of targeted therapies.
- Tracking health issues and accidents through wearable devices and sensors.



# 06

# AI readiness in Finland

Finland's capacity to leverage the potential of AI can be evaluated based on several factors and compared to European and global frontrunners.

# In assessing Finland's AI readiness, we compare with other small digital frontrunner countries in Northern Europe

- In assessing Finland's AI readiness, we can compare Finland to a comparable group of small, digitally advanced and open European economies.
- Big economies, such as the United States, have an advantage when it comes to scale

   i.e. absolute AI capacity, including the amount of commercial activity, availability of funding and volume of R&D.
- Common indicators, such as the Tortoise Global Al Index, compound both **scale** and **intensity** (Al capacity relative to population or GDP).
- As a small country, Finland cannot compete on scale on, for example, the absolute amount of Alrelated R&D investment. Finland will be dependent on EU-wide initiatives.

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• Therefore, Finland should work for initiatives at EU level, especially in the areas of R&D investment, regulation and digital infrastructure.

### The digital frontrunners of Northern Europe



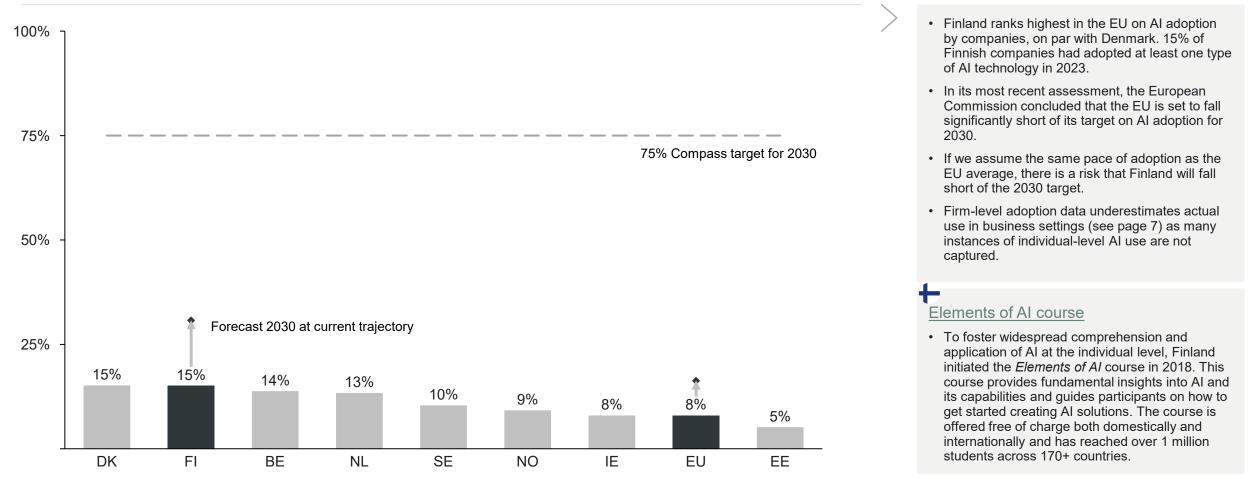


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### Al adoption in Finnish enterprises leads in the EU but is still far from the EU 2030 target of 75% adoption

#### Adoption of Al 2023

% of enterprises using at least one type of AI technology

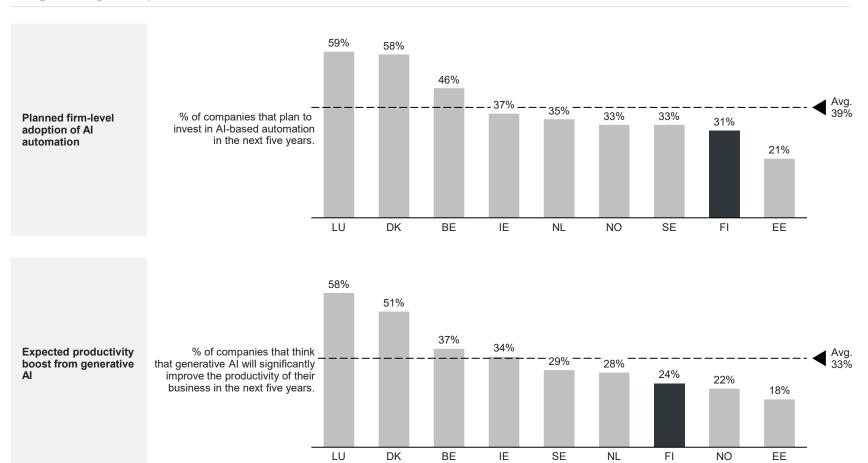


Note: Current adoption is from 2023 and includes enterprises with ten or more employees, excluding financial services. Forecast for 2030 is based on European Commission-forecasted AI adoption. Source: Implement Economics based on European Commission.

### New survey data points to accelerated adoption but lower than peers and not enough to reach full potential

#### Survey responses from companies on their five-year outlook on generative AI

% weighted average of enterprises, 2023



Note: Public First survey conducted in summer 2023 and Q1 2024 for Estonia and Ireland. Nationally representative consumer and business polling. Respondents of the survey include Sweden (SE), Denmark (DK), the Netherlands (NL), Belgium (BE), Luxembourg (LU), Finland (FI), Norway (NO), Estonia (EE) and Ireland (IE). Averages across countries are computed as arithmetic means. Source: Implement Economics based on Public First country surveys.

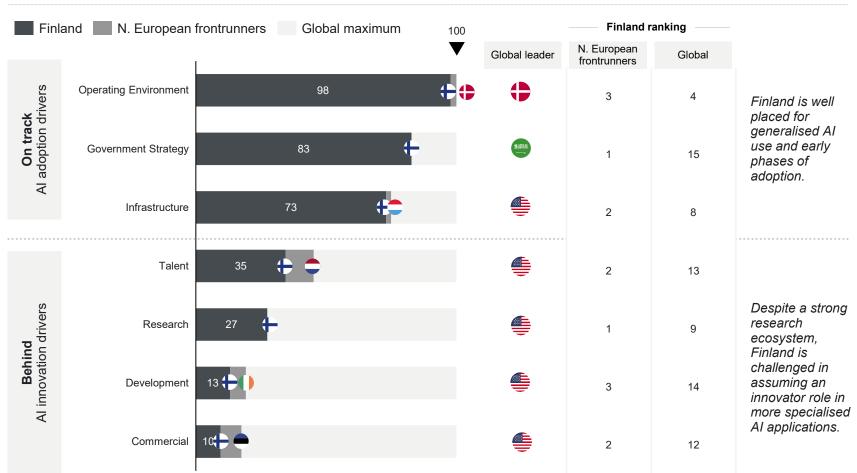
- According to survey data by Public First, 31% of companies in Finland claim that they plan to invest in Al-based automation in the next five years, which is lower than the Northern European frontrunner average of 39%.
- 24% of Finnish companies expect generative AI to have significant productivity impacts on their business in the next five years. This is, again, lower than the Northern European frontrunner average of 33%.
- While this generally suggests a fast pace of adoption, AI adoption is still in an early phase, and more complementary innovations, investments and commercial ventures in AI are needed to capture the full economic potential.

2

### Finland performs well on many drivers of AI adoption but would need to ramp up on commercialisation and AI talent to take on a global AI innovator role

#### Finland's AI capacity according to the Tortoise Global AI Index

Global AI Index, score out of 100 (global leader)



- Finland is best positioned in terms of the early foundational drivers of AI adoption that ensure a safe and reliable AI-ready environment: operating environment (e.g. trust, data governance), government strategy and infrastructure. In government strategy, Finland ranks first among the Northern European frontrunners.
- More specialised AI applications (e.g. foundational and fine-tuned models) and the realisation of full productivity gains will require a cohesive and competitive innovation ecosystem that is conducive to development and commercial uptake.
- Finland performs impressively in AI research despite its size, which is largely due to a thriving and collaborative R&D ecosystem that unites industry and academia.
- Similar to the other Northern European frontrunners, Finland lags behind globally on innovation drivers (talent, research, development and commercialisation). Here, the United States is far ahead globally, which is largely due to scale in AI capacity.
- Current gaps suggest that Finland is at risk of losing its frontrunner position and needs to focus on strengthening its strategic efforts in AI and AIrelated innovation drivers.

Note: The Global AI Index looks at seven sub-pillars for AI capacity: talent (availability of skilled practitioners in AI solutions, including IT and STEM graduates, data scientists, AI professionals etc.), infrastructure (download speed, supercomputing capabilities etc.), operating environment (regulation, cybersecurity etc.), research (AI publications and citations etc.), development (fundamental platforms and algorithms etc.), government strategy (national funding commitments to AI etc.) and commercial ventures (AI startup activity, investments etc.). Source: Implement Economics based on Tortoise Media.

# 07

# The way forward to capture the benefits of AI

Finland can consider several choices to capture the benefits and navigate the dilemmas of AI.



### Policy CHOICES Potentials, pitfalls and paradoxes

### Artificial intelligence (AI) has the potential to be the most powerful technology in decades

- Al enables us to do things better and work more efficiently. It also enables us to do better things. With AI, we can focus on the best parts of our jobs and leave the rest to AI. Yet, AI is still in its infancy and how it is applied is highly uncertain.
- To make AI benefit humans and society as a whole will require pursuing the potentials, avoiding the pitfalls and navigating the paradoxes.

- The future of AI should *not* be reduced to a simple one-dimensional question: Should we have more AI or less AI — or even ban AI?
- Al is not a fixed technology with a predetermined future that can come quickly or slowly. Al is new, **uncertain** and malleable and will require wise choices by all stakeholders across business, governments and civil society.

Potentials

- The estimated economic potential assumes **widespread adoption** of generative AI within ten years.
- The estimate includes both narrow **labour-saving** impacts and broader **value-creating** impacts that enable workers to do something novel or powerful.
- It assumes that AI lives up to its promise of being the most radical **technological breakthrough** in decades.
- Moreover, we estimate that AI will **complement the majority of workers** and free up time to spend on non-routine, creative and inventive tasks.
- The result is an economy not simply at a higher level of productivity, but at a **permanently higher growth rate**.

- Displaced workers might end up in **less productive jobs** (than already assumed).
- Al may end up being **less promising** or less ready to bring to market than initially hoped.

Pitfalls

- Time to market may be **challenged by a legal regime** not designed for AI.
- Companies may miss out on the benefits of AI due to a lack of competences or failure to change organisations and habits.
- National regulators, driven by any number of concerns, may **impose strict regulations** that slow the speed of Al development.
- **Regulatory uncertainty** and lack of clarity on future rules may delay the uptake.

How can policies encourage the types of AI that complement human labour and best prepare those at risk of losing a job to AI?

What choices will encourage the development of AI that companies of all sizes can access instead of just the largest ones?

Paradoxes

- What kind of investment in AI research and development might unleash the most interesting new ideas, innovations and applications in support of overall societal value?
- What kind of high-performance computer infrastructure is needed to power the new technology and how is that best provided?

### Unlocking the AI opportunity by creating trust and preserving the incentive to invest

The benefits of new waves of technology do not come automatically. As with past waves of technology, it takes time for people to trust the technology. Regulators across the world are set to ensure the safety of the technology while achieving its benefits. The EU's <u>AI Act</u> aims to lead on this. In the urgent efforts to achieve broad-based trust, regulators may create fragmentation, misalignment and uncertainty about future rules, which can hamper investment and adoption.

Developers and early technology adopters will need clarity on future rules. Clarity is needed regarding, for example, the requirements for transparency in the functioning of the generative AI models, the data used to train them, issues of bias and fairness, potential intellectual property issues, possible privacy violations as well as security concerns.

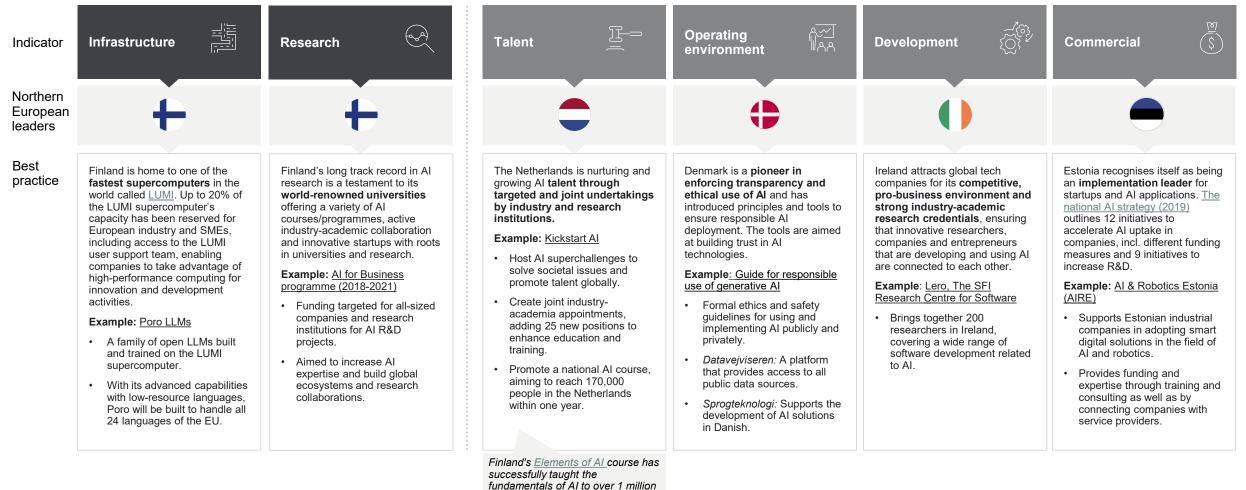
#### To navigate these choices, this report offers five perspectives:

Enable <b>innovation</b> and invest in AI <b>research</b> <b>and development</b>	Create a conducive and aligned AI <b>regulation</b>	Promote widespread <b>adoption</b> and universal accessibility	Build <b>human capital</b> and an AI-empowered workforce	Invest in AI <b>infrastructure</b> and compute power
<ul> <li>Invest in long-term public AI research and encourage private investment in basic and applied research at national and EU level.</li> <li>Foster industry, government and university innovation partnerships to undertake precommercial AI research projects.</li> <li>Support innovation on top of already developed foundational models and findings, e.g. by leveraging the new <u>EU AI innovation package</u>.</li> <li>Make AI tools available to entrepreneurs and scientists so they can use AI in support of other discoveries and innovations.</li> <li>Support international research collaboration, technology transfer and international movement of researchers.</li> </ul>	<ul> <li>Avoid siloed approaches to Al regulation to minimise the risk of misalignment and fragmentation by increased international cooperation.</li> <li>Ensure copyright rules that support innovation and creativity and preserve the incentive to generate new content.</li> <li>Adopt a risk-based approach to Al regulation to provide clarity to developers, adopters and users about which uses are disallowed.</li> <li>Encourage privacy and security principles so that individuals' personal data is safeguarded.</li> </ul>	<ul> <li>Promote widespread adoption and universal accessibility by helping governments, small businesses and all sectors of the economy adopt and use Al.</li> <li>Lead with the public sector adoption of Al solutions, which may require overcoming procurement roadblocks that often appear when public entities aim to adopt new technologies.</li> <li>Create a national strategy to spur Al adoption across all industries and all sizes of businesses.</li> <li>Give small businesses an "Al jumpstart" through technical assistance, training and guidance to help them understand and leverage Al for their businesses.</li> </ul>	<ul> <li>Build an Al-empowered workforce by investing in human capital, education and training systems. This means treating Al as a core component of the education system.</li> <li>Focus training and upskilling on areas where Al enhances and augments the capabilities of workers so that workers are trained to work together with the new technology. The aim should be to <i>improve the marginal</i> <i>productivity of workers</i> rather than replace them.</li> <li>In those selected types of jobs where Al risks displacing workers, efforts should be devoted to reskilling workers for other jobs.</li> <li>Ensure a flexible labour market and continuous lifelong training enabling new opportunities in the labour market.</li> </ul>	<ul> <li>Ensure the right incentive and regulation for public and private entities to invest in Al infrastructure and compute capacity such as graphics processing and supercomputers needed to drive the powerful Al models.</li> <li>Enable trusted cross-border data flows in trade agreements and ensure regulatory interoperability and non-discrimination in the EU.</li> <li>Support the building of cross-border Al infrastructure and subsea cables through initiatives such as the <u>G7 partnership for global infrastructure and investment.</u></li> <li>Reduce electricity emissions from data centres by promoting ambitious decarbonisation strategies such as 24/7 Carbon-Free Energy.</li> </ul>

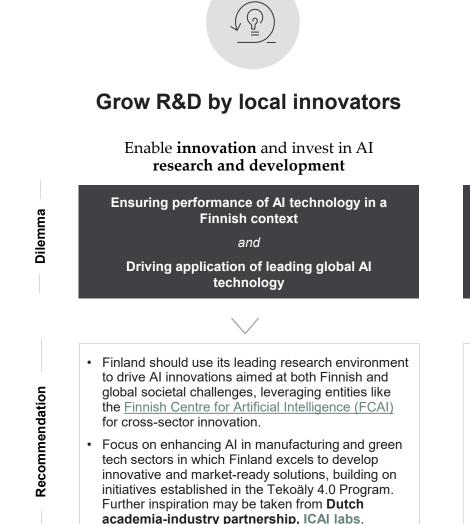
### Finland can draw on policy choices of other frontrunners

Finland leads on AI infrastructure and research ...

... and can draw on best practice initiatives from other Northern European frontrunners



### Enhancing the competitive edge in AI research requires a balanced set of choices





### Accelerate commercial uptake

Promote widespread **adoption** and universal accessibility

Encouraging Al-based business models in tech-focused startups

And

Facilitating AI adoption in traditional, established companies

- Finland stands out in terms of AI adoption among regional peers. To extend the lead, it is crucial to focus on SMEs' access to generative AI technologies and address regulatory and expertise hurdles.
- Finland could expand its successful AI for Business programme to further assist SMEs in leveraging AI, including generative AI. These programmes should offer legal advice and technical support to SMEs, drawing inspiration from e.g. <u>the Danish Industry Foundation's</u> approach to supporting AI projects in SMEs.



### Retrain and upskill workforce

Build **human capital** and an AI-empowered workforce

General AI upskilling across population *and* Targeted re-skilling of groups affected by AI



- Finland is facing a growing demand for specialised AI talent. Although Finland's regions perform well in AI, the country faces a talent gap.
- To address this gap, policymakers should prioritise increasing efforts to attract international top talent and reinforce Finland's position as a global Al research and development hub, e.g. through partnerships with global tech companies. Building on the existing <u>Talent Boost initiative</u>, further inspiration could be drawn from efforts in **Denmark and Sweden** to attract international talent.



# 08

# Annex

Modelling the impacts of generative AI in Finland.

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Ζ

Overview of the methodological approach to calculating economic growth and productivity impact from generative AI The economic effects are calculated in the following steps



Automation potential of work activities: First, the exposure to generative AI is calculated by breaking down the automation potential of 39 different work activities/tasks in the occupational task database O\*NET. The database includes an estimate of the share of each activity (e.g. getting information, performing administrative activities etc.) that can be automated by generative AI (if the activity is above level 4 on an O\*NET-defined scale of difficulty 1-7, no automation potential is assumed).

**Mapping automation potential of work activities to occupations:** The automation potential of the work activities is mapped in ten European industry aggregates in two sub-steps. First, the 39 work activities for 900 US occupations are mapped using importance-average activities for each occupation, providing an estimate of the share of each occupation's total workload that AI has the potential to automate. Secondly, this number is projected from US to European occupations through the European Commission's crosswalk between ESCO and O\*NET and finally compiled into aggregated occupations (using the sub-occupation employment). This leaves us with the three shares that describe how big a share of the work activates for each occupation is expected to see: No automation, AI complement and Likely replacement.

3

**Quantifying productivity gains in each sector:** Generative AI is assumed to affect the productivity of the work activities for each occupation as follows (see section 3 for further details). The "No automation" share of work activities is assumed to be unaffected by generative AI. "AI complement" work activities experience a productivity boost from automation. "Likely replacement" is the share of work activities in a sector that is expected to be entirely automated/replaced. These workers are expected to be re-employed in slightly less productive jobs. The three effects are calculated across sectors and scaled by each sector's value added to determine the full productivity potential/generation of new jobs from generative AI across the economy, once the technology adoption peaks.



**Aggregate GDP impact:** Based on the estimated increase in labour productivity resulting from AI adoption, the result is aggregated to an overall GDP. Only part of the total long-run productivity increases from generative AI is expected to materialise in the economy during the initial ten-year period of technology adoption following an S-curve adoption trajectory.

 The method used to calculate productivity and GDP effects of generative AI in this paper is in line with the methodology developed by Briggs and Kodnani (2023) in "The Potentially Large Effects of Artificial Intelligence on Economic Growth".

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### Disclaimer

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