Sustainable Supply Chains

An industry temperature check

February 2024



Introduction to the Sustainable Supply Chains Survey



Purpose and goal with the survey

Our primary objective with this survey is to gauge the maturity of environmental sustainability in supply chains, comprehend the challenges faced by organisations like yours, and identify opportunities in the sustainability transformation. The results will fuel knowledge-building and enrich conversations on supply chain sustainability, with industry-focused findings for deeper insights.

Key findings

Current state and ambitions

Over 50% of respondents consider supply chain sustainability as urgent, yet many struggle to implement practices across their value chain as current efforts focus on internal operations and energy. Driven by company values, customer expectations and regulatory compliance, many companies aim for net-zero emissions or excellence in sustainable supply chain practices.

Challenges and barriers

Among the key challenges and barriers companies face in integrating sustainability into their supply chain include finding cost-effective solutions, addressing customer willingness to pay, ensuring supplier capabilities, enhancing supply chain visibility and building internal capabilities.

Opportunities

The results show that many companies see integrating sustainability into their supply chains not only as a challenge but also as an opportunity for cost savings, improved collaboration, innovation, and market differentiation. They have the chance to focus their efforts where they perceive the greatest impact, particularly in sourcing, transportation, and manufacturing.

 ${\sim}100\,$ supply chain professionals have assessed their supply chains from a sustainability perspective. And this is what they answered.

Our survey respondents span various industries and hold diverse roles within their respective companies

Number of respondents **Role in company** Company size (employees) Industry 23% 4% 4% <500 Consumer goods and services Construction and heavy 9% manufacturing 12% 500 - 999 Life Sciences and Healthcare 43% Energy and utilities 10% Transport and logistics 999 - 4999 23% Chemical industries, 23% mining and forestry 17% 18% Financial services 10% 12% 7% Technology, media 42% > 5000 and telecom Public services C-level Director Manager Middle Other 18% management

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Sustainability in supply chains



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More than

50%

Of the respondents say that supply chain **sustainability is business critical** to them now or that they are already falling behind



Some years ago, it was a competitive advantage but now it's a minimum requirement if we want to remain relevant in the market

Many companies are still *struggling* to implement sustainable supply chain practices across their value chain

The extent that companies have integrated *environmental sustainability* into their supply chain



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Sustainable supply chain practices that companies are currently working with are predominantly actions within their own operations and with regards to energy



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Living our company values, pressure from customer and regulatory compliance are the top 3 drivers for implementing sustainable supply chain practices by many companies

51%

Living our company values Pressure from customers Regulatory compliance 25% Pressure from shareholders Revenue opportunities 20% 12% Achieving cost savings 10% Pressure from partners and suppliers Pressure from employees 10% Adoption of new technology 10% Other, feel free to elaborate 8% Don't know 4% It is not important 0%

Believe that the strategic environmental ambition of their company is to reach net zero or be among the best in their supply chain practices

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Sustainability in supply chains



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We have asked our respondents:

What does the *pain points* mean to you?

Cost effective solutions

Customer willingness to pay

Supplier capabilities

Supply chain visibility

Internal capabilities "The cost of being sustainable is often too high. We are focusing on balancing profits with the cost of pushing sustainability"

"Despite the yearbook saying 2024, we are still in competition with fossil fuel, it's a price game rather than an emission game"

"Many suppliers have no knowledge or motivation for sustainability. We struggle with setting tangible and simple net-zero requirements for suppliers"

"Addressing largest source of emissions which happens upstream and many tiers away. We need shared data flows and documentation across supply chain"

"We are too immature in many of our processes and business practices. We lack practical knowledge of what to do"

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It's still "costly" to improve. We need to find a *win-win*.

Sustainability concepts should be easily understood by all stakeholders to enable right decision making that leads to decarbonization. It should not be too complex to be understood by everyone across the organisation.

Sustainability in supply chains



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Many companies have the [™] chance to capitalize on focusing their efforts where they perceive the impact to be the greatest

R&D

Other*

21%

Manufacturing

12%

Facility

Other business areas include warehousing, commercial/marketing and don't know responses

25%

Sourcing

24%

Transport

We are our customers' scope 3, and being on the forefront of sustainability transparency allows us to become partners of choice on our customers' sustainability journey Although many companies are facing hurdles in integrating sustainability into their supply chains, they also recognize it as an opportunity for cost savings, enhanced collaboration, innovation, and market differentiation



Efficiency gains and cost savings

A market shift towards new technologies driving higher volumes and reduced costs, viewing sustainable practices as key to achieving increased operational efficiency, cost savings and waste reduction.



Partnerships and collaboration

Forming closer and better cooperation with suppliers, emphasizing the importance of strong supplier relationships for sustainability initiatives.



Differentiation and customer trust

Implementing sustainable practices as a means to achieve increased operational efficiency, leading to cost savings and waste reduction.



Innovation and new markets

Embracing sustainability is a way to differentiate businesses in the market, attract environmentally conscious consumers, and build trust.

Sustainability in supply chains



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By delving deeply into the top three industries yielding the most survey responses, the industry deep-dives aims to provide a benchmark for assessing the sustainability efforts of companies within a specific sector





Life science & Healthcare

18% of the responses are from people working within life science and healthcare industry Many companies are still *struggling* to implement sustainable supply chain practices across their value chain

The extent that companies within consumer goods have integrated *environmental sustainability* into their supply chain

🖉 Fully integrated 📕 To a high extent 📕 To some extent 📕 To a low extent 📕 Not at all 📕 Don't know





Sustainable supply chain practices that companies within **consumer goods** are currently working with are predominantly actions within their own operations and with regards to energy







... are the **top five challenges** consumer goods companies experience working with integrating sustainability in their supply chain





Living our company values, regulatory compliance, and pressure from customers are the **top 3 drivers** for implementing sustainable supply chain practices by companies in the consumer goods industry

55%

50%







Many companies are still *struggling* to implement sustainable supply chain practices across their value chain

The extent that companies within life science and healthcare have integrated *environmental sustainability* into their supply chain



Fully integrated To a high extent To some extent To a low extent Not at all Don't know



Sustainable supply chain practices that companies within **life science and healthcare** are currently working with are predominantly actions within optimizing the entire supply chain and efficient management of emissions and waste in-house



Circle size proportional to # of respondents







... are the **top five challenges** life science and healthcare companies experience working with integrating sustainability in their supply chain



Living our company values, pressure from shareholders, and regulatory compliance are the top 3 drivers for implementing sustainable supply chain practices by companies in the life science and healthcare industry

43%

36%

Life science K Healthcar

64%





Life science and healthcare companies have the chance to capitalize on focusing their efforts where they perceive the impact to be the greatest







15%

Manufacturing



Sourcing

31%

Transport

Other business areas include warehousing, commercial/marketing and don't know responses

Many companies are still *struggling* to implement sustainable supply chain practices across their value chain

The extent that companies within construction and heavy manufacturing have integrated *environmental sustainability* into their supply chain

Fully integrated
To a high extent
To some extent
To a low extent
Not at all
Don't know
Series



Construction & <u>Manufacturing</u>

5000

Sustainable supply chain practices that companies within **construction and heavy manufacturing** are currently working with are predominantly actions within their waste management and with regards to energy

Circle size proportional to # of respondents









... are the **top five challenges** construction and heavy manufacturing companies experience working with integrating sustainability in their supply chain







Construction and manufacturing companies have the chance to capitalize on focusing their efforts where they perceive the impact to be the greatest











22%

Manufacturing

19%

Thank you.

Implement Consulting Group